



Alcohol and Entertainment Licensing Sub-Committee (C)

Thursday 19 January 2017 at 10.00 am
Members Suite - Brent Civic Centre, Engineers Way,
Wembley, HA9 0FJ

Membership:

Members

Councillors:

Long (Chair)
Hylton
McLeish

Substitute Members

Councillors:

Allie, Bradley, Daly, Eniola,
Harrison, Jones, Kansagra,
Khan, Mahmood, Perrin,
Ms Shaw and Stopp

For further information contact: Joe Kwateng, Governance Services Officer
(020) 8937 1354

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit: democracy.brent.gov.uk

The press and public are welcome to attend this meeting

Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

Item	Page
1	
Declarations of personal and prejudicial interests	
Members are invited to declare at this stage of the meeting, any relevant financial or other interest in the items on this agenda.	
2	1 - 40
Application by Farid Boutiche (on behalf of residents) for the review of a premises licence held by Fork & Fingers (Italian) Ltd at the premises known as "Villa Country" (75 Park Parade NW10 4JB), pursuant to the provisions of the Licensing Act 2003.	
3	41 - 158
Application by the Noise Control Team for the review of a premises licence held by Hamida Moalin at the premises known as "Sahrah Lounge" (5-7 Wembley Hill Road, HA9 8AF), pursuant to the Licensing Act 2003 .	

Conduct of the Hearing:

The hearing shall proceed as follows:

- General introduction by the Regulatory Services Manager
- Case for the Responsible Authority – Police/Regulatory Services
- Questioning of the Responsible Authority by Applicant and Members
- Representations by interested parties (if any)
- Case for the Applicant
- Questioning of the Applicant by the Responsible Authority and Members
- Summing up by the Responsible Authority
- Summing up by a representative of interested parties (if any)
- Summing up by the Applicant

Members' Deliberation

The Chair will then ask the representatives of the Responsible Authority and the Applicant to leave the meeting room whilst the panel goes into close session to deliberate the application. The applicant and the representatives of the responsible authority will be recalled to the meeting room when the Sub-Committee has made its decision. The decision will be confirmed in writing to the applicant within 7 days



Please remember to switch your mobile phone to silent during the meeting.

- The meeting room is accessible by lift and seats will be provided for members of the public.

LICENSING ACT 2003

Application for the Review a Premises Licence

Name of Applicant:	Farid Boutiche (on behalf of residents)
Name & Address of Premises:	Villa Country 75 Park Parade Harlesden NW10 4JB
Applicants Agent:	

1. Application

The application is for the review of a premises licence held by Fork & Fingers (Italian) Ltd. The premises are known as Villa Country 75 Park Parade NW10 4JB.

2. Grounds for Review

The grounds for review are the prevention of public nuisance.

3. Relevant Representations

Representations have been received from local residents and the Police.

4. Background

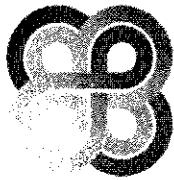
These premises are currently licensed for the provision of regulated entertainment and the sale of alcohol from 10:00hrs to 00:00hrs Monday to Thursday and from 10:00hrs to 03:00hrs Friday & Saturday and 10:00hrs to 02:00hrs Sunday. The premises are also licensed for late night refreshment and to remain open from 10:00hrs to 00:30hrs Monday to Thursday, 10:00hrs to 03:30hrs Friday & Saturday and from 10:00hrs to 02:30hrs Sunday.

The Designated Premises Supervisor is Maria Jose Goncalves Pimenta Francisco.

5. Associated Papers

- A. Copy of Review Application and supporting documents
- B. Copy of Police Representation
- C. Copy of Licence Holders response
- D. Copy of Current Licence
- E. OS Map

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Brent

RECEIVED
08 NOV 2016
DIGITAL POSTROOM

APPLICATION FOR A REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in **block capitals**. In all cases ensure that your answers are inside the boxes and written in **black ink**. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I... FARID BOUTICHE (ON BEHALF OF THE RESIDENTS)

..... [insert name of applicant] apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).

Part i – Premises or club premises details

Name and postal address of premises or, if none, ordnance survey map reference or description <u>VILLA COUNTRY, 75 PARK PARADE</u>	
Post Town <u>HARLES DEN</u>	Post Code (if known) <u>NW10 4JB</u>
Name of premises licence holder or club holding club premises certificate (if known)	
Number of premises licence or club premises certificate (if known)	

Part 2 - Applicant details

I am

Please tick ✓ Yes

- 1) an interested party (please complete (A) or (B) below)
 - a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

FARID

First names

BOUTICHE

I am 18 years old or over

Please tick ✓ Yes

Current postal address if different from premises address

[Redacted]

Post Town

[Redacted]

Postcode

[Redacted]

Daytime contact telephone number

[Redacted]

E-mail address (optional)

[Redacted]

(B) DETAILS OF OTHER APPLICANT

Name and address

FLATS, [Redacted]
[Redacted]

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please state the ground(s) for review (please read guidance note 1)

Every weekend it is the same thing: people going to the club make a huge amount of noise for several hours in the middle of the night. It usually starts around 3 or so and does not end until 4.30. Everyone in our building is fed up with it and complaining about it. I have complained to the noise department of the Council and I know others have as well, but as yet nothing has changed.

We want the place closed down. It is intolerable that we have to put up with shouting, fighting, urinating in the street, breaking bottles, car horns and motorbike engines revving for two or three hours in the early morning every Friday, Saturday and some Sunday night. Every such business operates under a licence and the terms of any licence make it clear that there must be no disturbance of local residents. This place is in gross breach of that licence. Those residents whose bedrooms are on the street side of the building are not able to sleep properly – adults and children alike. It cannot go on.

Please we need the decision in writing as we are willing to seek legal advice against the club or council if disturbance does not stop, as you can see we have videos of the last two weekends, while you are saying that you have already spoken to them -

Premises Application.doc

we have started the complaint ³ five months ago but nothing has changed yet.

Review of Premises or Club

Please provide as much information as possible to support the application (please read guidance note 2)

2/07/16	AROUND	3:30 AM	
9/07/16	AROUND	2:45 AM	
15/07/16	AROUND	3:49 AM	
16/07/16	AT	3:05 3:05 AM	
27/07/16	AT	4:00 AM	
27/07/16	AT	3:45 AM	
30/07/16	AT	4:20 AM	
6/08/16	AT	4:00 AM	
13/08/16	AT	4:35 AM	Huge Fight
14/08/16	AT	3:10 AM	
21/08/16	AT	2:35 AM	
27/08/16	AT	00:02	
29/08/16	AT	4:09 AM to 4:54	Motorcycle coming and going selling something to the customer of the clubs
4/09/16	AT	5:06	Fight
10/09/16	FROM	5:36 AM	
25/09/16	AT	4:16 AM	GIRLS Fighting
2/10/16	AT	5:39 AM	
30/10/16	AT	2:37 AM	AND FROM 3:50 TO 4:52
06/11/16	FROM	4:00 AM to 4:30 AM	

AS YOU CAN SEE FROM DATES AND TIMES MOST OF THE PROBLEMS ARE ON SATURDAYS AROUND 4:00 AM

MOST OF ALL THIS DATES AND TIMES WE HAVE THEM ON VIDEOS.

Please tick ✓ Yes

Have you made an application for review relating to this premises before?

If yes, please state the date of that application

Day

Month

Year

--	--	--	--	--	--	--	--

If you have made representations relating to this premises before, please state what they were and when you made them

WE HAVE SENT YOU A LETTER ON 29TH / 08 / 16
RECORDED DELIVERY. WE DID NOT GET A RESPONSE

WE SENT YOU A PETITION ON 26TH / 09 / 16
RECORDED DELIVERY. WE DID NOT GET A
RESPONSE.

WE SENT A LETTER TO DAWN BUTLER MP
ON 4 / 10 / 16.

BETWEEN THESE DATES WE CALLED
SEVERAL TIMES TO NUISANCE TEAM THEY
SAID IT'S OUTSIDE OUR WORKING HOURS

Checklist


Please tick ✓ Yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant’s solicitor or other duly authorised agent (see guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature 

Date 07/11/16

Capacity

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)	
Post town	Post code
Telephone number	
If you would prefer us to correspond with you by e-mail your e-mail address (optional)	

Data Protection: The London Borough of Brent will use this information for the purposes of The Licensing Act 2003 and related purposes. Any member of the public may examine the application form on request. In addition, this information may be disclosed to the Police, The London Fire and Emergency Planning Authority, relevant ward Councillors and other Council departments.

This authority is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with law enforcement agencies and other bodies responsible for auditing or administering public funds for these purposes.

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

Please return the completed form and any accompanying documents to the following address with a copy to the premises licence holder / Club that the application relates to:-

Regulatory Services (Licensing)
Brent Council
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

☎ 020 8937 5359

Email: business.licence@brent.gov.uk

Cheques should be crossed and made payable to London Borough of Brent.

Please follow the instructions in the checklist on page 14 to submit the relevant copies to the responsible authorities. Contact details shown below:

Chief Officer of Police
Brent Licensing Department
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8733 3206

North West Area 1
London Fire Brigade
169 Union Street
London
SE1 0LL

Tel: 020 8555 1200 x38778

Trading Standards
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5555

Environmental Health
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5252

Children's Services
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Licensing Authority
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ
Tel: 020 8937 5359

Area Planning Service
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5210

Public Safety Team
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5359

DAAT
Public Health Directorate
Wembley Centre for Health
and Care
116 Chaplin Road
Wembley
HA0 4UZ

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Petition to Insist the Council Put a Stop to the Noise Caused by the Nightclub on Park Parade

NAME	SIGNATURE	ADDRESS (or flat number)
Almith McFarlane	Amy Lee	
Oshane Beach	O. Beach	
Kamel MEDJADID	Kamel	
Jermaine Irwin		
AMINA BOUNOUIOUA		
SAMIR BELLARABI	Bellarabi	
HABIB		
BAND BOUALLAGA		
MONICA SIMPSON		
Lavinia Cruickshank		
MAXIMILIANO MANSOUR		
Abderrachim DERAZ		
ESH RAT		
Mohamed		

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[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Telephone: [REDACTED]

29th July 2016

Brent Council Environmental Health Dept
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

To Whom It May Concern

I am writing to complain about the intolerable level of noise and disturbance being caused by the nightclub opposite us. The address of the club is Villa Country, 75 Park Parade, Harlesden, NW10 4JB

We have attempted to contact the noise team at Brent but, given the nightclub only operates on Fridays, Saturdays and some Sundays and the noise only starts at around 2:30 in the morning (and the night team stop taking calls at 1am because they close at 2) the most we have managed to achieve with the daytime noise team is a reference number and little else.

There has certainly been no change in the level of noise and disturbance. I have no idea if the noise team has come to investigate or record the level of noise. For your records the reference number is SR1128316. We phoned again this morning and got a second reference number as well: SO/01362/14

Things got so out of hand on one occasion that we phoned the police (13th August, 2.03am). They have told us that there is nothing they can do beyond coming each time we call and, while they are happy to do so, have advised us that we should write to you (as we are doing) and to encourage all our neighbours to write as well. I know that more than one neighbour has complained to the noise department of the Council already as well.

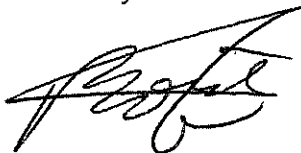
Every single weekend it's the same. The noise starts at around 3 am or so and continues till around 4:30 am. And sometimes starts at around 11 am before they start to go into the club. The customers hang around outside the nightclub for hours shouting, fighting and urinating in the street. They sometime rev motorcycle engines and blare horns. I have filmed the fighting more than once and, as previously mentioned, twice it got so bad I called the police.

Both our bedrooms are on the street side of the flat. This means there is no escape from the relentless noise every weekend. I now sleep in the corridor on weekends – it's that or get no sleep at all. It wakes my two small children on a regular basis. They are 4 and 2 years old. We then have them crying in the night because they have been woken up by the noise and then can't go back to sleep because of it either.

The situation is totally unacceptable. We cannot go on like this, neither myself and my family nor our neighbours. A licence is given under the strict proviso that residents are not disturbed, and we are most definitely being disturbed every single night that this place is open and it is happening at the most unreasonable of hours. Either enforce their legal duty of care to residents (in which respect they are grossly negligent at the moment) or remove their licence. This has to stop.

I look forward to hearing from you at the soonest opportunity, hopefully with the news that they will be closed down and this nightmare will be coming to an end.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Farid Boutiche', written in a cursive style.

Mr Farid Boutiche

Telephone: [REDACTED]

26th September 2016

Brent Council Environmental Health Dept
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

To Whom It May Concern

I am writing on behalf of all the residents in our building about the nightclub [REDACTED] Its address is Villa Country, 75 Park Parade, Harlesden, NW10 4JB.

Every weekend it is the same thing: people going to the club make a huge amount of noise for several hours in the middle of the night. It usually starts around 3 or so and does not end until 5.00. Everyone in our building is fed up with it and complaining about it. I have complained to the noise department of the Council and I know others have as well, but as yet nothing has changed.

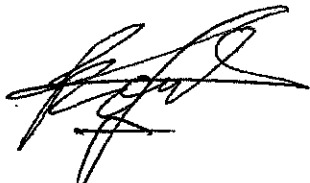
We want the place closed down. It is intolerable that we have to put up with shouting, crying, fighting, urinating in the street, breaking bottles, car horns and motorbike engines revving for two or three hours in the early morning every Friday, Saturday and some Sunday night. Every such business operates under a licence and the terms of any licence make it clear that there must be no disturbance of local residents. This place is in gross breach of that licence. Those residents whose bedrooms are on the street side of the building are not able to sleep properly – adults and children alike. It cannot go on.

The police have said there is little they can do except come out when called for specific incidents and have suggested we write this petition.

We know that you have CCTV around the club but we have recorded over 30 short clips videos as evidence for our records up to this last weekend.

We request that you, the Council, address this matter with some urgency.

Yours



Mr Farid Boutiche
(on behalf of the residents)

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Telephone: [REDACTED]

4th October 2016

Dawn Butler, MP
156 High Road
Willesden
London
NW10 2PB

Dear Ms Butler

Please find enclosed a copy of a letter of complaint that I have sent to the Council.

We have been housed by them opposite a nightclub that operates on Fridays, Saturdays and Sundays but the behaviour and noise of their customers through the early hours (from 2.30 to 4:30 in the morning) is such that it wakes my children regularly and I am now forced to sleep in the corridor every weekend.

It is ridiculous.

We have called the police and they have attended but also told us there is little they can do beyond dealing with the situations each time they occur. We have complained to the Council noise department who gave us a reference number but nothing has changed. We phoned again this morning, but again all they give you is a reference number and no guarantee of any follow-up. This nightclub is in breach of its licence in not making sure its patrons don't hang about in the street for hours shouting, fighting, urinating and revving car engines. It is intolerable.

I hope that by bringing the matter to your attention the Council will deal with this situation with the seriousness and urgency that it needs. My family cannot carry on like this.

Thank you for your time.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Farid Boutiche', with a stylized flourish at the end.

Mr Farid Boutiche



TERRITORIAL POLICING

**London Borough of Brent Licensing
Department**

5th Floor

Brent Civic Centre

Engineers Way

Wembley

Middlesex

HA9 0FJ

Your ref:

Our ref: 01QK/ 629/16/782QK

Brent Borough Licensing Department

Wembley Police Station

603 Harrow Road

Wembley

HA0 2HH

Tel: 020 8733 3206

Email: paul.whitcomb@met.police.uk

Web: www.met.police.uk

Date: Tuesday 6th December 2016

**Police representation to the Premises Licence Review Application for 'Villa
Country Club, 75 Park Parade, Harlesden London NW10 4JB**

Officer: Paul Whitcomb
PC 782QK - Licensing Constable

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a review of the premises licence under section 51 of the act.

I certify that I have considered the review application submitted by Farid Boutiche and I wish to make representations.

The Police representations are concerned with the prevention of public nuisance and the prevention of crime and disorder.

The current premises licence number for 75 Park Parade, Harlesden London NW10 4JB is **222032266**.

The current licence holder is **Fork & Fingers (Italian) Ltd** and the designated premises supervisor is **Ms. Maria Pimenta**.

The following crimes have been reported at the venue since 1st January 2016:

1. Crime Report 1911173/16 - 09/05/2016 at 12:40am - Recorded as a common assault - Victim alleges that he was punched in the face inside the club. The report was later closed as the officer dealing with the case with unable to contact the manager of the club to progress the investigation.

2. Crime Report 1919403/16 - 31/07/2016 at 11.30pm - recorded as a common assault - Victim allegedly punched in the face and kicked by one of the club's

singers. The report was eventually closed as according to the venue, the incident was not captured on CCTV and they were unable to download the CCTV either.

There was also one theft of a mobile phone reported on 06/03/2016 at 2.00am.

I have examined CCTV footage from Brent Council showing the vicinity of the premises on Park Parade, NW10 from 12.00am on Sunday 3rd December 2016. In particular, I wanted to see first hand at what the general ASB issues are in this area at the time of evening that Mr. Boutiche points out in his review application. The following are my findings:

12.00am - A male is stopped and searched by police on Park Parade at the junction with Leghorn Road, NW10. This male is later arrested at 12.35am. This incident does NOT appear connected to the venue.

2.00am - Harlesden High Street at the junction with Park Parade there is pushing and shoving between two males, police arrive and disperse them. This incident does NOT appear to be linked to the venue.

Camera 6 - From 3.00am - Small groups of people start dispersing from the venue. Barriers are outside to control the smoking area and door supervisors are visible. The venue is licensed on this particular day until 3:00am where it must be closed at 3.30am. However, dispersal continues until around 4.05am where the outside barriers are taken away and the venue shutters are pulled down at 4.30am. I have a copy of this particular footage.

3.28am - A male can be seen pulling out sacks of rubbish from a public roadside bin and throwing this into the road. This is on Park Parade almost opposite the junction with Leghorn Road, NW10. This male does NOT appear to be connected to the venue.

Conclusion: From looking at this snap shot of the area in which the venue is situated, it does appear that some of the ASB issues may not be entirely linked to the venue, as can be seen by the above snippets. However, I am slightly concerned about the length of time dispersal took on this particular evening. A long dispersal may contribute towards public nuisance issues in what is already a problematic and busy area of Harlesden. At the time of writing, I would suggest that the venue adopts a new '**dispersal policy**' and vigorously enforce this.

The policy should incorporate a staggered dispersal which allows for all patrons to be of the venue entirely by 3.30am. This measure would uphold the licensing objectives, particularly around the prevention of public nuisance. The licence holder already has numerous conditions around the management of queuing customers, the supervision of the smoking area, which is limited to ten people after 11.00pm. The smoking area does appear during the footage I viewed to be very busy at times. Current condition fifteen already deals with the smoking area and I would suggest the licence holder reviews all current conditions, particularly around the smoking area and queue management and ensures that these are enforced at all times to prevent crime and disorder and public nuisance in this area moving forward.

I am in possession of CCTV footage from camera 6 recorded by Brent council and I shall make arrangements for the licence holder to have a copy of this before the date of the hearing.

Yours Sincerely,

Paul Whitcomb PC 782QK
Licensing Constable for Brent Police

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From: Olakunle Aruna [REDACTED]
Sent: 09 December 2016 14:41
To: Business Licence; paul.whitcomb@met.pnn.police.uk; nicola.mcdonald@met.pnn.police.uk; Miller-Johnson, Lavine
Subject: Response to the Review of 75 Park Parade.NW10 4HT
Attachments: IMG_9570.PNG; IMG_9571.PNG; IMG_9572.PNG; IMG_9573.PNG; IMG_9574.PNG; IMG_9575.PNG; IMG_9576.PNG

Dear All

I am Adekunle Aruna and the Director of Fork & Fingers Italian Ltd which is the Premises License holder of 75park Parade,NW10 4HT.

I am writing in response to the allegation made against us by one of our Neighbours (Mr Farid Boutiche).

Going through the petition, i could see he has been keeping some records since the 7th of July 2016. I also noticed that he has sent several letters to different section of the Authorities including the Local Mp.

What is Sad is that the Petitioner went through all these phases of complaints , Trips to post office, Calling the police, council, letters to MP and so on But he Never for Once stopped by at the club Premises and ask to speak to the owner or manager . In the case of whether he doesn't want to be known (Which i don't think is the Case) , He could have at least left a letter through the letter box stating that exiting customers from the cub does constitute any kind of Nuisance to him or his fellow neighbour within the same block of flats.

May i humbly take this time to tell you a brief history of this club and myself . This club has been in existence for over 20 years. I have personally worked at this club in past as a security Guard for 2years (2008- 2010) Before i Purchased the Club in 2013. I have also worked in 3 other clubs in the Area in the past around the same time. I have a over 7 years of experience in Door Supervisor (Security Guard) especially in Nightclubs & Bars. I have worked in over 40 different premises within London . This much is known to licensing officers at the Brent council and also Brent Licensing Police to the point that i received a letter of Recommending from Retired Licensing Police chief (Mr Nick Mortimer) earlier this year which stated how keen i am always ready to work with the Authorities. Whilst i am not saying i am the best at the security Management when it comes to nightclubs and bars, I am Quite Good at what i do if i am given the chance to do so .

This Issue first came to my knowledge on the first week of september when i had a call from a Brent licensing officer (Lavine) that there has been a complain about the club. I asked her if the complain came from the newly Built Flat close to the club but she didn't know exactly and she was meant to let me know as soon as she knows.She emailed me on the 26th October that she is still waiting to find out where the complains are coming from and that she will be in touch with me as soon as she does have the information.

(Measures Taken)

Nevertheless , i took immediate steps to ensure our customers do not Congregate around the Neighbourhood when leaving the club . I Posted notices on the entrance and exit doors, toilet doors, cloakroom and smoking area , asking customers to be quiet when leaving the premises or when smoking outside. I usually have 3 doormen working at the club , i have increased this to 4 doorMen immediately and now to 5 doormen including myself monitoring the door all night . I sent Videos and Photos of this steps that was taken to Lavine Miller Johnson of the Brent council licensing Section on the 26th of October. I will attach copies of photos and correspondence with the council to you on a separate email or on Request .

Rucklide Avenue like every other street close to Harlesden High Street has its Own Problems. People leaving other bars and pubs around 1am always gives us Problems ,Bus 18 is 24hours Bus from central London with it's Bus stop is right next to us .People coming drunk from London passes by around 2am and gives us problems because we deny them entrance, some calls us racist and some are aggressive and so on.

Going forward , my security team and i started regular patrol of Rucklidge Avenue where the flat of the petitioner is Located to be sure no one is making a nuisance on that street . What we have noticed is that several group of people does congregate on Rucklidge Avenue directly opposite the window of Farid Boutiche and they do make a lot of noise, drinking and doing all sort. On an occasion , they have broken and smashed all the windows at the ground floor flat of where Mr Boutiche Lives . I was told police were called and the case was reported. This Happened during the week whilst the club was shut so it had nothing to do with us whatsoever .We have several videos of these set of people and i also made calls to the police a few times asking the police to come and remove these people from the area as their noises will be disturbing the neighbours and they might be mistaken to be our clients (I do have Police Reference numbers for all these calls). I have seen drug dealings on this particular street several times and it is still ongoing . I have seen fights on these street and it is still ongoing and these people has nothing whatsoever to do with us. From our Experience , we know that drug dealers and bad gangs always go around at Weekend nights as this is the best time for them to sell drugs and or deal with their gangs. These street is a hotspot for them and this has been the Case for the past 9 years that i have known this club and the Area . The street is Quite dark and there are no Cameras on this street to Prevent Crimes. So illegal activities always happens on this street. In the past 3 years one of my client as beaten up on this street and his Van was stolen off him at knife point. My door man had his Car Smashed and the people ran off. The Windows of my Car was smashed in 2014 and the case was reported to the police Plus many More. All on Rucklidge Avenue. The Area has its own problems . I have proves of people doing different unsocial and illegal activities on this road and this people has nothing to do with my business whatsoever .

Regular Occurrence are the Somalians hanging around and targeting passersby and my customers when they leave the Club to offer them illegal drugs and once we see them and intervene , they wont leave quietly. The will threaten us and try to bully us into leaving them alone. I have called police several times because of this. Some of the dealers as young as 13 years old. I have been Personally offered drugs by them so that i can give them free hand to Operate. (I reported all of these to the police and council on a few occasion).

The other ones are the Algerians who hang around at the Jasmine Coffee shop around the corner until 3am and then come to Rucklidge Avenue around this time to Rob our Customers off their belongings . The moment we intervene to try and protect our customers they become aggressive with us. I Almost Got hit on the Head with A Belt Buckle from one of them on the New years Eve of 2015.

Several calls has been made by me personally to the police asking them to come down to avoid the breakdown of law and disorder. 80percent of the problems we encounter are from the people on the street giving problems to us and our customers .

My Doubts about the Petition

I went through our daily occurrence book and vast majority of the Dates Mr Farid has said our customers had done one thing or the other is very unknown to us. I think He has well over Exaggerated the events and occurrence . I will Agree that some of the incidents are true but i believe majority are false . On the days we have had problems especially the ones that involves Violence , the first thing i do the next day is Send and email to the council and the Police to explain what has happened, why it has happened and steps i have taken immediately to make sure it doesn't happen again. (Pls Liaise with Authorities to Confirm if Any doubt & i can also supply copies of such emails if requested). We are always working to improve how we manage the business . Had it being that Mr Farid has informed us of the problems since

July 7 that he has been keeping his so called Records, I'm very sure the matter would not have reached this level and the problem would have been sorted. (if Genuinely there was a Problem).

I am really keen to Seeing the Video of the Bike that Mr Farid claimed was going back and forte selling things (Drugs) to my Customers.

I do not know who Mr Farid Boutiche is personally and i have Not met him. However i have observed that a particular window has its curtains closed during the week and has its lights on But on weekends , Curtains are Open and the lights are off. I have several videos and photos of this flat. I have seen a dark figure videoing us from this room on a couple of occasion . The light from the telephone of the person recording was what made all the difference . This gives me the believe that Mr Farid is likely to be black man . I called the Police on the 27th of November to remove a lady from our vicinity has she picked up a fight with a member of staff. She was ejected from the club but was outside waiting to fight with the staff involved once she was asked to leave by the securities of the club. I knew she would be a nuisance and i didn't want this to happen. The police arrived around 3am with no light on their van or Siren. there was no noise whatsoever but on looking at this Particular window , I saw someone there already filming us. This and many more reasons made be doubt if truly Noises from our customers is what the problem is .

I am again very keen to see Videos from Mr Farid that shows all the points he has stated and i would love to see wether the videos has Audible voices from the street inside his room with his windows shut . If we can hear voices from the street in his room on the videos he has recorded then i will accept it to be a Genuine Problem. I do not believe so at this stage.

About 6 months ago i was approached by some muslims in the area (Likely Somalians Muslims) . They asked if i was interested in selling the club to them as they want to turn it into a Mosque . I said No . One of them knows I'm a muslim myself and he started preaching to me as to how unIslamic/ Anti Islam my business was. I walked away at this point . I didn't see a big deal out of it until i later saw the signatures and names of those who signed the petition of Mr Farid .I believe from the names, 9 Out of 14 are muslims which makes me want to think that Maybe the problem is not about the Noise . I later checked on Social Media and i could only find one Farid Boutiche (Petitioner) on social Media and this Farid Boutiche lives in london . I went through his photos and i could clearly tell that this person was a Radical Muslim/Core Muslim. I have attached photos from what i believe to be his Facebook page to this email for your perusal . If this was the same Farid Boutiche writing this Petition against my Business then it all makes sense why he is doing so . He can't stand to have a club next to his window. A muslim will believe Allah will reward him if he successfully Convinces the Authorities into Closing my business,which is what he is hoping for right now . I went through copies of the letters he has sent to MP, Police,Council etc, All he wanted was that the club must be closed. None of the letters said that the authorities should contact us and ask us to improve on one or two things. From taking Videos, records of time and dates of occurrences and all other steps he has taken, he only wants one thing (Close the club), Forgetting that 21 families living in Brent council earns a living from this premises .

I went further by trying to see if i could speak to a few people who has not signed his petition within the same block of flat where Mr Farid Resides . I was very lucky to meet the person living on the same floor as Mr Farid Boutiche . Mr Farid Lives at [REDACTED] and i Met [REDACTED] who lives at [REDACTED] lives in this flat with [REDACTED] [REDACTED] [REDACTED] [REDACTED] said she has never been disturbed for once and not once had she woken up from her sleep as a result of Noise . Whilst she doesn't know who Mr Farid was. She reckons she should have the same problems as Mr Farid as their flats are on the same floor. Please be free to Contact [REDACTED] of [REDACTED] [REDACTED]

Finally, there are 18 residential flats and 9 commercial shops 22 feet directly across the road from my Club and for almost 4 years , the council haven't heard any complain from them whatsoever . There are also 16 residential flats and 8 commercial outlets about 22 feet Directly opposite the block of flat where Mr Farid lives on Park Parade and yet for Almost 4 years no one from this flats has made any complain to the council about my Nightclub. These 2 set of flats are closer to the club than the flat of Mr Farid .

Mr Farid's flat will be about 80 feet away from my Nightclub, He lives in a Brand New flat and with New and Current style of double glazing windows . Yet he has had so much problems within the last 5 months than people who has been living closer to the club in the last 4 years or more . There are also over 50 houses Directly next to the flat of Mr Farid and yet none of them has sent a petition to the council. All the petition and the Signatures came within his block .

All that i have mentioned above and many more has made me think that maybe the problem is not really about the noise . It is mostly likely a Religious Motivated or Aggravated complain and looking at the manner at which Mr Farid has gone about this matter, It seems to me he is quite experienced in Matters like this. I will not be Surprised if this is not his first of Making Review Application for licensed premises.

We had an Impromptu visit by 2 council officials from the licensing Department 2 weeks ago and they saw that we were doing everything required by law . We were a given a couple of Advices and we have started executing it with immediate effect .

I shall wait to hear back from the council .

Kind Regards

Adekunle Aruna

██████████

London Borough of Brent

Premises Licence

PART A

*This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the **Licensing Act 2003**.*

Signed.....
Head of Regulatory Services

Date: 17 June 2015

Licence number 222032266

Licence start date: 27/02/2014

Part 1 - Premises Details

CLUB CASA NOSSA, 75 Park Parade, London, NW10 4HT
Telephone: 020 8961 4001

Licensable activities and the times authorised by this licence

Live Music:

Day	Start Time	End Time
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	03:00

Saturday	10:00	03:00
Sunday	10:00	02:00

Recorded Music:

Day	Start Time	End Time
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	03:00
Saturday	10:00	03:00
Sunday	10:00	02:00

Provision of Entertainment Facilities for Making Music:

Day	Start Time	End Time
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	03:00
Saturday	10:00	03:00
Sunday	10:00	02:00

Provision of Entertainment Facilities for Dancing:

Day	Start Time	End Time
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	03:00
Saturday	10:00	03:00
Sunday	10:00	02:00

Provision of Late Night Refreshment:

Day	Start Time	End Time
Monday	23:00	00:30
Tuesday	23:00	00:30
Wednesday	23:00	00:30
Thursday	23:00	00:30
Friday	23:00	03:30
Saturday	23:00	03:30
Sunday	23:00	02:30

Supply of Alcohol:

Day	Start Time	End Time
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	03:00
Saturday	10:00	03:00
Sunday	10:00	02:00

Whether alcohol is authorised to be supplied on or off the premises: **On**

The Opening Hours of the Premises:

Day	Start Time	End Time
Monday	10:00	00:30
Tuesday	10:00	00:30
Wednesday	10:00	00:30
Thursday	10:00	00:30
Friday	10:00	03:30
Saturday	10:00	03:30
Sunday	10:00	02:30

Part 2

Details of Holder of Premises Licence:

Name: Fork & Fingers (Italian) Limited
Address: 22 Fairfield Avenue, Watford, HERTS, WD19 7AJ
Telephone: 020 8428 6485
Registered Address: 22 Fairfield Avenue, Watford, Herts, WD19 7AJ
Registered Number: 08123400

Details of Designated Premises Supervisor:

Name: MARIA JOSE GONCALVES PIMENTA FRANCISCO
Address: [REDACTED]
Telephone: [REDACTED]
Personal Licence Number: [REDACTED]
Issuing authority: THREE RIVERS COUNCIL

Annexe 1 - Mandatory Conditions

No Irresponsible Drinks Promotions

- (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises;
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Free Water

The responsible person must ensure that free potable water is provided on request to

customers where it is reasonably available.

Age Verification Policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark, or
- (b) an ultraviolet feature.

Embedded Conditions

Mandatory cont:

Small Measures to be Available

The responsible person must ensure that

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Minimum Price of Alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1

(a) —duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) —permitted price is the price found by applying the formula

$$P = D + (D \times V)$$

where

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) —relevant person means, in relation to premises in respect of which there is in force a premises licence

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a

capacity which enables the member or officer to prevent the supply in question; and
(e) —valued added taxll means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub- paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (—the first dayll) would be different from the permitted price on the next day (—the second dayll) as a result of a change to the rat e of duty or value added tax.
(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory cont:

Requirement for a DPS

(1) No supply of alcohol may be made under the premises licence-

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or their personal licence is suspended.

(2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door Supervisors and Security Staff to be Licensed by the SIA (when required)

Where the licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:

a) premises where the premises licence authorises plays or films

b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or

c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001

Film Classification When required

(i) The admission of children to the exhibition of any film must be restricted in accordance with the recommendation of the designated film classification body unless section (ii) applies.

(ii) Where the licensing authority notifies the holder of the licence that this subsection applies the admission of children must be restricted in accordance with any recommendation made by the licensing authority.

In this section-

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Annexe 2 - Conditions Consistent With the Operating Schedule

- 1 Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.
- 2 Door supervisors of a suitable gender mix, shall be employed from 2100 hours on any day when the premises are open for the sale of alcohol past 0000 hours.
- 3 A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.
- 4 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council
- 5 CCTV cameras shall be installed to cover the entrance of the premises.
- 6 Customers shall not be permitted to take open vessels outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 7 A sign stating 'No proof of age' 'No sale' shall be displayed at the point of sale.
- 8 A 'Challenge 25' policy shall be adopted and adhered to.
- 9 An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
 - all crimes reported to the venue
 - all ejections of patrons
 - any complaints received
 - any faults in the CCTV system or searching equipment or scanning equipment
 - any refusal of the sale of alcohol
 - any visit by a relevant authority or emergency service.
- 10 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 11 The maximum number of persons permitted on the premises shall not exceed 60.
- 12 The Inner Room cannot be used by the public as it exceeds the safe travel distance to the nearest exit in one direction of 18 meters.
- 13 Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places throughout the premises.
- 14 Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.
- 15 After 2300 hours hours smoking areas shall be limited to 10 persons and the area shall be suitably supervised.
- 16 No children shall be permitted on the premises after 2200 hours.

17 No entry or re-entry shall be permitted after 0100 hours

18 No alcohol shall be available for any customer when the premises are open for primarily for use by persons under the age of 18.

19 Notices requesting customers to leave quietly shall be displayed at each exit.

20 Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises.

21 Customers carrying open or sealed bottles or glasses shall not be admitted to the premises.

22 If dancers are employed, their names, passport and visa details, including those of the band members, shall be supplied to the police no less than one month before they are due to start performing.

Risk Assessments

23 The DPS shall ensure that a risk assessment is undertaken of any promotion or event using the MPS promotion/Event Risk Assessment (Form 696) or an equivalent and provide a copy* to the Metropolitan Police Service (MPS) and the licensing authority not less than 14 days before the event is due to take place.

24 Where an event has taken place the DPS shall complete a MPS Debrief Promotion/Risk Assessment (Form 696A) and submit this * to the Metropolitan Police and Licensing authority, within 3 days of the conclusion of the event.
Submission of electronic documents by E-Mail is preferred.

Cont.

Annexe 3 - Conditions Attached After a Hearing by the Licensing Authority

Cont:

Metropolitan Police definition of an Event

An event will be deemed to be: any occasion in a licensed premises, or other venue under a Temporary Event Notice, where there will be a performance (meaning musicians, DJ's, MC's, or other artists, that is promoted in some form by either the venue or an outside promoter, where entry is either free, by invitation, payment either on the door or by ticket.

25 All doors and windows will remain closed during the licensed activities. Where a door is used for patrons to enter or leave the premises the door will either be fitted with a self-closing device and staff told to ensure that it is not propped open or a member of staff shall be positioned at the door to ensure it is opened for as brief a period as possible.

26 The licensee/applicant shall ensure that music played in the licensed premises is not audible at or within the site boundary of any residential property. Music is not to be played outdoors. This condition applies to both amplified recorded music and live performances.

27 No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in near any foyer, doorway or opening to the premises. A site supervisor will actively monitor the music/noise levels at the boundary of the premises and inform management and/or take appropriate action to remedy the issue immediately.

28 Door supervisors shall ensure queuing potential patrons behave in an acceptable manner and do not cause disturbance to the local residents. Staggered dispersal of patrons is recommended due to the surrounding residential properties and considering the lower background levels late at night and during the early hours of the morning. When the premises turn out, a door supervisor shall supervise patrons and ensure they leave in a prompt and courteous manner, respecting the neighbours. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

29 Patrons are to be discouraged from congregating in large numbers outside the premises for extended periods. Once patrons finish smoking, they are to be ushered back inside the premises or asked to move on in order to prevent congestion, noise and anti-social behaviour.

30 A daily record sheet shall be kept and maintained ensuring that all fire exits are free from locks, barrel bolts, fastenings other than push bars or pads during trading hours before any public use.

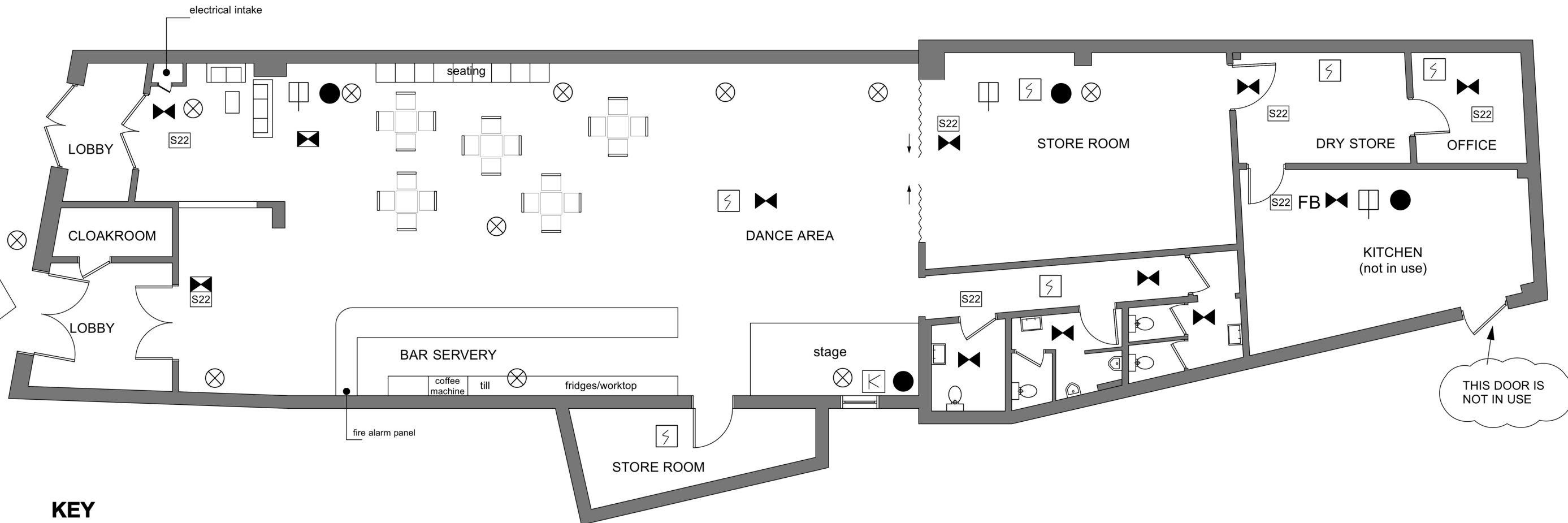
31 Any locks or flush latches on the exit doors shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.

32 The socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).

Annexe 4 - Plans

See attached sheet.

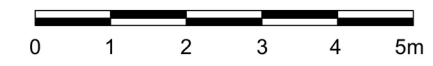
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THIS DOOR IS NOT IN USE

KEY

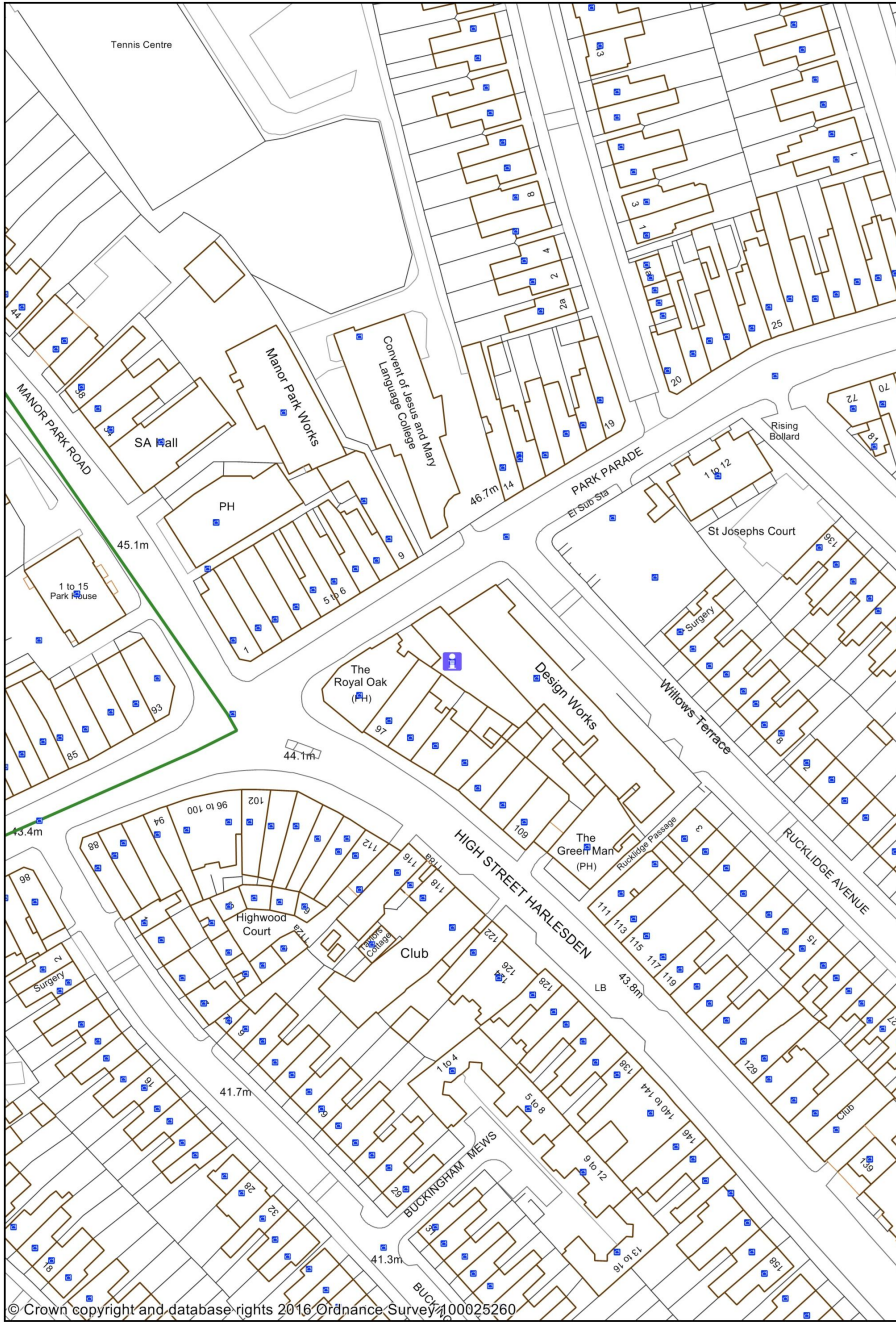
- ⚡ PERMANENTLY PLACED EMERGENCY LIGHTING
- ⚡ EMERGENCY LIGHTING
- S22 FIRE/ EMERGENCY EXIT
- ⚡ SMOKE DETECTOR
- K HEAT DETECTOR
- EXTINGUISHER
- ⊗ CCTV
- ▮ FIRE ALARM CALL POINT



CLIENT CLUB CASA NOSSA	ADDRESS 75 PARK PARADE LONDON NW10 4JB	PROJECT PREMISES LICENSE	DRAWING TITLE GROUND FLOOR PLANS	SCALE 1:100 @ A3	DWG NO 001	NOTES
				DATE MARCH 2014		

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Villa Country 75 Park Parade NW10 4JB



1:1250

0 0.02 0.04 kilometres



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LICENSING ACT 2003

Application for the Review a Premises Licence

Name of Applicant:	Nuisance Control Team – Martin Wood
Name & Address of Premises:	Sahrah Lounge, 5-7 Wembley Hill Road, HA9 8AF
Applicants Agent:	

1. Application

The application is for the review of a premises licence held by Hamida Moalin. The premises are known as Sahrah Lounge, 5-7 Wembley Hill Road, HA9 8AF.

2. Grounds for Review

The grounds for review are The Prevention of Public Nuisance.

3. Relevant Representations

Representations have been received from Planning, Licensing Officers, Police, Environmental Health and Local Residents.

4. Background

These premises are currently licensed for Live Music and Dance from 21:00hrs to 05:00hrs Friday and Saturday, Recorded Music from 17:00hrs to 03:00hrs Sunday to Thursday & 17:00hrs to 05:00hrs Friday & Saturday and Late Night Refreshment & remain open until 03:00hrs Sunday to Thursday and 05:00hrs Friday & Saturday

The premises were the subject of a review in March 2015. The committee issued a 3 month warning and added an informative that Nuisance Control Team work with the premises licence holder to assess the effectiveness of the sound insulation already installed at the premises so as to promote the upholding of the licensing objectives, in particular the objective relating to the prevention of public nuisance.

7. Associated Papers

- A. Copy of Review Application
- B. Copy of Residents Objections
- C. Copy of Police Objection
- D. Copy of Planning Objection
- E. Copy of Licensing Officers Objection
- F. Copy of Environmental Health Objection
- G. Copy of Current Licence
- H. OS Map

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APPLICATION FOR A REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE

Application for the review of a premises licence or club premises certificate
under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in **block capitals**. In all cases ensure that your answers are inside the boxes and written in **black ink**. Use additional sheets if necessary.
You may wish to keep a copy of the completed form for your records.

I, **Martin Wood**, apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).

Part 1 – Premises or club premises details

Name and postal address of premises or, if none, ordnance survey map reference or description Sahrah Lounge, 5-7 Wembley Hill Road, Wembley, HA9 8AF	
Post Town: Wembley	Post Code: HA9 8AF
Name of premises licence holder or club holding club premises certificate (if known) Hamida Moalin	
Number of premises licence or club premises certificate (if known) 223223095	

Part 2 - Applicant details

I am

Please tick ✓ Yes

- 1) an interested party (please complete (A) or (B) below)
 - a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title
 (for example, Rev)

Surname

First names

Please tick ✓ Yes

I am 18 years old or over

Current postal address
if different from premises address

Post Town

Postcode

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Mr Martin Wood (EHO with Brent Council's Nuisance Control Team), Brent Civic Centre, Engineers Way, Wembley, HA9 0FJ
Telephone number (if any) 020 8937 5561
E-mail address (optional) martin.wood@brent.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|-----------------------------------------|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input checked="" type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

The Nuisance Control Team (NCT) believe the Licence Holder is failing under the Licensing Act 2003 to prevent public nuisance in and around the immediate vicinity at noise sensitive times with the present opening hours of the premises. The premises is licensed to open until 03:00hrs, Sunday to Thursday; and 05:00hrs Friday and Saturday.

This application is made on the basis and nature of complaints submitted to NCT by local residents living in close proximity to the premises. Residents report they are unreasonably disturbed by noise and unreasonable behaviour from patrons coming to the premises and from patrons leaving the premises and the area at noise sensitive times. It is understood that some customers to the venue park along Ecclestone Place. This is a residential road immediately to the rear of the premises. The impacts experienced by residents include: noise (talking loudly, shouting, slamming car doors, hooting car horns, playing car stereos; littering (laughing gas canisters, empty bottles); and, anti-social behaviour (urinating, confrontations with residents).

NCT – as a Responsible Authority – ask Licensing Committee to reduce the present terminal hours to the following: 23:00hrs, Sunday to Thursday; and, 00:00hrs (midnight) Friday and Saturday. We consider a reduction in the late hours of operation will help to reduce the impact of noise and anti-social behaviours experienced by local residents – especially at noise sensitive times.

Please provide as much information as possible to support the application (please read guidance note 2)

NCT are providing:

- 17 separate e-mails from residents of neighbouring and nearby properties;
- Nuisance complaint from resident, received on 01 March 2016
- Nuisance complaint from resident, received on 16 September 2016
- Online complaint from resident, received on 19 September 2016
- Complaint by resident made to Brent Licensing Police, 24 July 2015
- Maps showing the location and proximity to Ecclestone Place
- Photographs of the premises and Ecclestone Place.

These e-mails, complaints, reports were made by at least seven individual residents. Some reports relate that families are being disturbed.

In outline, the problems raised relate to:

- Parking and double parking on Ecclestone Place / Wembley Hill Road.
- Verbal abuse and intimidation directed at residents by patrons of the premises.
- Noise (car doors slamming / car horns hooting / loud music from vehicles / vehicle engines idling / people talking loudly and shouting) at noise sensitive times.
- Littering
- Groups sitting in cars drinking
- Urinating / defecating

The Premises Licence (Annexe 2) stipulates a number of relevant Conditions Consistent with the Operating Schedule. These include:

(3) A suitable number of door supervisors of a suitable gender mix, shall be employed from 2100 hours on any day when the premises are open to the public past midnight.

(14) No entry or re-entry shall be permitted after 0000 hours.

(18) Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

(28) When patrons leave the premises, door supervisors and/or stewards shall ensure that patrons behave in an acceptable manner and do not cause a disturbance to the local residents.

(29) Patrons shall be discouraged from congregating in large numbers outside the premises for extended periods and should either be ushered back inside the premises or asked to move on in order to prevent congestion, noise and anti-social behaviour.

The premises occupies the ground floor in a two-storey block comprising ground floor commercial units and upper-storey residential units. There is an alleyway to the left-hand-side of the block (when stood facing the front elevation) giving pedestrian access to Ecclestone Place. Ecclestone Place is a one-way road comprising twenty-nine residential units.

Have you made an application for review relating to this premises before?

Please tick ✓ Yes

If yes, please state the date of that application

Day		Month		Year			

If you have made representations relating to this premises before, please state what they were and when you made them.

An application was submitted on 18 March 2015 under the licensing objective of "preventing a public nuisance." The basis of the application was evidence that the premises were operating in breach of Condition 19 of their premises licence. Condition 19 states: "No noise or vibration arising from the live or recorded music played indoors, shall be detectable at any neighbouring noise sensitive premises." NCT requested the removal of regulated entertainment until such time as a scheme of satisfactory acoustic sound insulation works were installed at the premises. The decision of the Review Hearing held on 11 May 2015 was to give the premises a 3 month warning; recorded and live music remained on the licence with no additional restrictions but a recommendation that NCT work with the licensee to check suitability of the current sound insulation improvement works.

Checklist

Please tick ✓ Yes

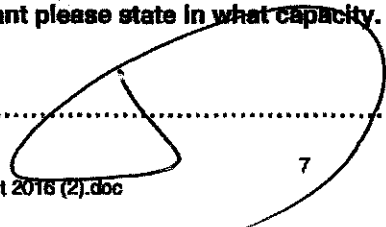
- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ✓
- I understand that if I do not comply with the above requirements my application will be rejected ✓

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature



Review of Premises Licence

Date 23. NOV. 2016
Capacity OFFICER OF RESPONSIBLE AUTHORITY

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)	
Post town	Post code
Telephone number	
If you would prefer us to correspond with you by e-mail your e-mail address (optional)	

Data Protection: The London Borough of Brent will use this information for the purposes of The Licensing Act 2003 and related purposes. Any member of the public may examine the application form on request. In addition, this information may be disclosed to the Police, The London Fire and Emergency Planning Authority, relevant ward Councillors and other Council departments.

This authority is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with law enforcement agencies and other bodies responsible for auditing or administering public funds for these purposes.

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

Please return the completed form and any accompanying documents to the following address with a copy to the premises licence holder / Club that the application relates to:-

Safer Streets (Licensing)
Brent Council
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

☎ 020 8937 5359

Email: environmentandprotection@brent.gov.uk

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Review of Premises Licence

Application_Sahrah Lounge Oct 2016 (2).doc

Cheques should be crossed and made payable to London Borough of Brent.

Please follow the instructions in the checklist on page 14 to submit the relevant copies to the responsible authorities. Contact details shown below:

Chief Officer of Police
Brent Licensing Department
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8733 3206

North West Area 1
London Fire Brigade
169 Union Street
London
SE1 0LL

Tel: 020 8555 1200 x38778

Trading Standards
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5555

Environmental Health
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5252

Children's Services
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Licensing Authority
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ
Tel: 020 8937 5359

Area Planning Service
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5210

Public Safety Team
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5359

DAAT
Public Health Directorate
Wembley Centre for Health
and Care
116 Chaplin Road
Wembley
HA0 4UZ

-----Original Message-----

From: [REDACTED]
Sent: 03 May 2015 22:29
To: BCSPU
Subject: Late night nuisance from a premises

Ever since a shisha bar opened on Wembley Hill Road at Wembley triangle we have had constant issues with noise and parking every weekend. The shisha bar backs on to the bottom of my road (Ecclestone Place) and the people that go there seem to get there no earlier than 11pm and park all up our road making a terrible noise and when it closes at 3.30am they make even more noise getting back into their cars. The shisha bar opened without a second thought of where the customers are going to park, it's not their concern.

Ecclestone place is a small one way street so has very limited parking for even the people that live here let alone people just parking anywhere. Why I find reason to complain now is because on Saturday night (2nd May) a car parked up outside the garage that we rent, so I politely asked them to move as I knew my [REDACTED] would be home and [REDACTED] parks in the garage. I was then verbally abused by the male driver and the 8 women he was with. I do not expect this on my own doorstep at 12.30am. I asked them to move again and the women started hollering abuse and surrounded me. I threatened to call the police and they eventually got back into their car and sped off. I was really shaken up over this.

Every single weekend is the same, if it's not people making noise, they are littering. They double park at the bottom of the road so there is no way of getting out the bottom, you have to reverse to the top. I start work at 4am so I leave at 3.30am to come out of my house to groups of boys and girls hanging around in the street. This is very intimidating. Several times I've had to reverse back up because I can't get out the bottom. Something needs to be done about this. My neighbours are also being woken up and finding the noise a nuisance. Either they close earlier or the bar provide parking away from our street. I do not wish to be woken up and verbally abused again or the police will be called. The police most likely know about this place because they have been called on a few occasions for noise and general nuisance. Please can you email me back with something you may be able to do to resolve this problem.

Thank you

[REDACTED]
Resident of Ecclestone Place, Wembley Ha98ab

>>> --

-----Original Message-----

From: [REDACTED]
Sent: 04 August 2015 17:32
To: Wood, Martin
Subject: Re: Late night nuisance from a premises - Shisha Bar Wembley Hill Road

>
Hi Martin,

Previously we spoke about the shisha bar situated on Wembley Hill Road, which backs on to the end of my road. Since the last email, situations have got unbearable. The same problems occur Friday and Saturday now with a lot of disturbance. As soon as the bar closes at 3 o'clock the trouble starts. We get groups of people sitting in their cars drinking opposite our houses, they have no concept of noise as all you hear is screaming and shouting and no respect for us as they use our garages as a public toilet. Saturday and Sunday morning I have on a number of occasions gone out and picked up several gin bottles which they have thrown out, so for one they are clearly drinking then driving off and secondly they leave our street like a dump. We have come to the conclusion, myself and a couple of neighbours that the bar is used for more purposes than what it says on the door. The owner has been to speak to us after the last issues we had with them, after being very apologetic and promising things would change. It's actually got worse. She also mentioned that it was a non-alcoholic establishment which I am also 100% sure it is not. Unless shisha has that effect on people where they stumble up the road. After living here 40 years we have never had a place like this open. It's not really the type of street that they should be allowed to open somewhere like that as they have no parking facilities so they use our private garages to park, and I personally don't want to ask them to move as the last time I got a load of abuse. Please can someone check the property out because something needs to be done. It's not fair on us residents.

> Thank you very much

[REDACTED]

From: [REDACTED]

Sent: 19 September 2015 21:27

To: environmentalandprotection@brent.gov.uk

Cc: [REDACTED]; Butt, Councillor Muhammed; Stopp, Councillor Sam; Sheth, Councillor Krupa; [REDACTED]
[REDACTED], Councillor Wilhelmina; [REDACTED]

Subject: Noise complaint on Ecclestone Place

Dear all,

I live on Ecclestone Place in Wembley and I have already emailed complaining about various things but I feel I need to email again as something needs to be done!

I was rudely awoken last night on numerous occasions from noisy people and their music from their cars! I asked them to keep the noise down as people on the street are trying to sleep, I got the following replies:

1. it's a Friday
2. Close your window
3. Come down here and say that to my face
4. A lot of back chat and them wanting a slanging match

Note: Think they had a few drinks and maybe some of them had taken something! I just hope the driver was sober!

This behaviour is unacceptable, I'm sure they wouldn't like that behaviour on their door step so why should we accept this behaviour. I have even thought about moving because of this! Something needs to be done about the Shisha bar as we have had nothing but trouble since it opened. I was woken up at midnight to 1am and then again from 3-4am. It's been a while since I have slept all the way through. Please don't fob me off with me having to ring the police etc or the fact you have no funds etc. If the police are busy when I call by the time they arrive to my road they would have gone.

We have families that live on our road with children also people who work shifts etc. I have actually come to stay with my dad this weekend just so I can get a good night's sleep!

Again I will say maybe the permit time should be extended on our road or make it 24 hours! If traffic wardens checked our road regularly and if a camera was put at the bottom of our road to catch the people driving up the wrong way you could have some money income that way!

Will look forward to hearing from you

[REDACTED]

From: [REDACTED]

Sent: 08 October 2015 17:01

To: Wood, Martin

Subject: Re: noise nuisance

Hi Martin,

It is disappointing. I thought that after recent visit of Brent officer, the Business will follow outlines for couple of weeks at least. They seem to have everything somewhere and they do whatever they want including ignoring the rights of others.

I don't know what time exactly the music become loud. I walk up suddenly and couldn't go back to sleep due to the sounds level. I called Brent, I believe around 1:30 am to report an issue with no luck - unable to log complain due to the back log and the amount of complaints received through the night. Therefore I sent email with all details to ENS Noise Team hoping to get a reply on the event.

Reference to my neighbours I hoped that someone else is also complaining about loud music but I'm not surprised they don't.

We experienced similar situation in past when moved to the flat. There was ongoing issue with lack of water at certain hours or no water at all in the taps on event days. Whenever reported to Three Valleys Water at that time we were always told that no one else complaint. It took about 2 years to sort this out till Customer Service Technician visited site and confirmed no pressure at the the main network.

I am fully aware that an application would have a greater resonance if someone else reported a problem but I cannot speak for my neighbours.

We really don't expect much. We just would like to keep music at the certain level so does not disrupt our rest.

I believe that we will find the way to solve this problem and the business will be keen to cooperate in this matter.

Regards,

[REDACTED]

On 6 Oct 2015, at 18:25, Wood, Martin <Martin.Wood@brent.gov.uk> wrote:

[REDACTED]

This is disappointing since my colleague set a noise level the week before.

Can you advise what time the music disturbed you? Also, I have to ask, do you know why none of your neighbours are making reports about loud music?

Please let me know.

Thanks

Martin

Martin Wood

Environmental Health Officer

Regeneration & Growth

Brent Council

020 8937 5561

www.brent.gov.uk

From: [REDACTED]

Sent: 04 October 2015 01:53

To: ENS

Cc: Wood, Martin

Subject: Fwd: noise nuisance

Good Morning,

Could you please log my complaint for a noise nuisance and I would like someone to visit my flat to listen the music level.

Last Friday the level of the music that restaurant can play was set but unfortunately Sahrah Lounge keep music on high level today and we cannot sleep.

Thank you

Kind regards

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: 01 May 2016 20:01

To: Wood, Martin

Subject: Re: Late night nuisance from a premises - Shisha Bar Wembley Hill Road

Dear Martin,

Last August I emailed you about late night nuisance from a premises in Wembley. Since the email the premise got their licence taken away and we were told it had closed down. Since the new year it has re-opened to what seems like a local hang out. It's no longer a shisha bar but a place for young adults to hang about in. The premise doesn't even have a sign so god knows what it is. They are still hanging around in our street, opposite our houses causing noise and disturbance. They double park all along the end of Ecclestone Place and all along Wembley triangle, even on the traffic lights.

I start at 4am so I leave at 3am. This seems to be prime time for the trouble as every single week there are several police cars and also ambulances dealing with the incidences coming from that place. This Saturday (30/5/16) I could not get out of the end of the turning as cars were all parked in the street and ambulance and police there once again. That in itself is a joke as I'm sure they must realise the place is trouble and I'm pretty sure there are worse off people who need their services. A lady leaving for work on a Saturday morning should not feel intimidated and scared before I've left the house for what might meet me at the end. A couple of times grown boys have stood in front of my car and thought it was funny.

They still continue to use those small silver canisters of gas, whether they sniff it or inhale it I do not know, but we are left with the rubbish. They are all off their heads down there, falling all over the place. Yes, it may be a no alcohol premises but they do everything else which is far worse and pretty sad if you ask me!

Please get back to me.

[REDACTED]

Resident of Ecclestone Place

Sent from my iPad

---Original Message---

From: [REDACTED]

Sent: 10 May 2016 18:55

To: Wood, Martin

Subject: The shisha bar on Wembley triangle

>

>

Just wanted to draw your attention to the trouble we had at 3.30am on the 8th may They came from the bar down the road again, I asked them to move as they had their car stereo on really loud and they were doing them laughing gas balloons . I do not deserve this kind of abuse on my own doorstep they woke my two children up and my heavily pregnant sister. What annoys me most though is the fact my mum is scared to go outside to work at 3.30 every Sunday because she encounters trouble from there, Also what is the official name of this bar as I want to report it elsewhere . I know you have had complaints but you need to send somebody here between 3.30 and 4 Thank you [REDACTED] I have sent a video please let me know if you have it as I will sent it again I will sent the attachments separately

From: [REDACTED]

Sent: 29 June 2016 12:38

To: Barrett, Jennifer; martin.woods@brent.gov.uk; Pinnock, Jackie

Cc: Sheth, Councillor Krupa

Subject: Complaint - Ecclestone Place

Dear all,

I live at [REDACTED] and I love living here but recently not so much! Please read below and understand why and hopefully you will be able to help...

I have been woken up on the following dates/times:

1-13/04/16 - 12.24pm by a Veolia van

21-22/04/16 - 1.06am by a Veolia van

22/04/16 - 12pm by an Olympus truck

29-30/05/16 - 4-4.30am by people visiting the Shisha bar down the road. They are heading home. Their cars are blaring loud music and shouting in the street. They are parking on road but also on the private parking outside the garages.

31/05/16 - 12pm by a Veolia van

3-4/06/16 - 3am again from people visiting the Shisha bar as above.

4-5/06/16 - 1am a car driving up the wrong way with music blaring from car. It turns at the top of the road and then drives back down.

3-3.30am - again from people visiting the Shisha bar as mentioned before.

7.30am - a drunk man shouting in the street whilst he drinks he's beer! Nothing really can be done about this but I'm sure you get my point.

07/06/16 - 11.50pm by a Veolia van

10-11/06/16 - 11pm-1am people parking on street and visiting Stumpy's. Using my car as a bumper car when parking and leaving which is unacceptable. I'm sure he had a drink too. I also took a picture of his car just encase there is damage to my car. He didn't actually care that every time he reversed he hit my car! They were also urinating on the street by the garages.

21/06/16 - 11.2pm by a Veolia van

I do have pictures of the Veolia vans if you need them!

Also just to note that some of the residents on the street are staying with friends and family on a Saturday night just so they have a decent night's sleep. I have also done this in the past. This is unfair

and should not be happening at all. The behaviour we are experiencing is unacceptable and I'm sure they wouldn't like it if we did it on their road!

Event day issues:

28/05/16 - we have our bins located between [REDACTED] and we found human remains that have been left there. This is unexceptional behaviour. I'm sure they wouldn't like it someone left that on their door step! Also people urinating by the bins.

I'm having a lot of trouble on event days with parking. We need more parking enforcement officers walking our street checking that everyone has permits etc. I wonder why I pay for a parking permit when it is so hard to park!

Car parking:

I pay for a permit to park on my own street as I've mentioned above and I'm finding it so hard, in general and on event days. Wardens need to walk the road more regularly as people think they can just park and no one really checks. We are in Wembley central and I feel our road is forgotten about unlike the other roads around the area. There is also a Wates van that parks on our road (Brent housing partnership) Reg EY16 OBP with an essential user permit in. Should this van be parking on our road? I also see it parked on Mostyn Avenue too.

When I do see a warden walking our road they never seem to be looking at the cars! Just seem like they cut through our road to get to the High Road.

On another point for health and safety reasons maybe you should look into installing a mirror on the corner where the garage is as people can't see around the corner when they are turning and that could cause a serious accident.

Please can you look into these issues as I don't know how much more I can take or the neighbours for that matter.

Kind regards,

[REDACTED]

From: [REDACTED]
Sent: 10 July 2016 13:07
To: [REDACTED]
Cc: Pinnock, Jackie; Sheth, Councillor Krupa; Barrett, Jennifer; [REDACTED] Stopp, Councillor Sam; [REDACTED], Councillor Wilhelmina; SNYQK-WembleyCentral@met.pnn.police.uk; [REDACTED]; martin.woods@brent.gov.uk
Subject: Re: Ecclestone Place noise nuisance - High importance - Please read

Dear All,

It comes as no surprise that all the disruption and noise has started again in the lower part of the street now Ramadan has finished. I did warn the neighbours that respite would be short-lived. As most of you are aware my neighbours and I do not experience this kind of anti-social behaviour but this is purely down to the fact my [REDACTED] alert us immediately to any strangers in the vicinity and are very vocal and a huge deterrent from them parking and carrying on with their nonsense as they are so loud. The one thing we do suffer from, is that these people they creeping around the side of the house in the early hours to use it as a public toilet, which is evident most Sunday mornings, as long as I have had dogs I have never managed to teach any of them to wipe their backsides!!!! with tissue. 😊

[REDACTED]

[REDACTED]

On Saturday evening I did see the Police drive down the street several times but this was prior to midnight, and as you all appreciate they are very busy and under resourced, not only in Brent but across London.

The following is directed at Brent Council Officers and Local Councillors.

These issues are predominantly the responsibility of the Local Authority and should be addressed by the ASB, Licensing and Noise Abatement Teams which are supposed to operate outside of normal hours. The out of hours service is not fit for purpose as it is forwarded to a call centre located in Liverpool, whom having spoke to many times, inform me that they are unable to log the call or forward to the relevant persons as they are not working or unable to answer the phone as they are in another part of the borough. They do not work at night, and there are only 2 persons for the whole borough.

On many occasions I have contacted the Police on 101, who kindly log the call but do not have the resources to send out a team of Officers (and even if they did, it is quite likely that the issues would not be progress when they attend) and in reality are not the type of incidents that the Police are there to deal with.

I feel sure that if Brent Council were to operate a Zero Tolerance approach, Enforcement action was taken and Enforcement Officers despatched to patrol this area on a regular basis at weekends during the hours mentioned by [REDACTED], this problem would soon be eradicated and we could all go back to being able sleep peacefully. (*Revenue generated from fines should be ring-fenced to fund these officers*)

Stumpy's has now closed, so the persons perpetrating are the sole patrons of Sahrah's Shisha Lounge.

Regards

On Sun, Jul 10, 2016 at 9:51 AM, [REDACTED] wrote:

Hi all,

Following on from my previous 2 emails, I really can't take any more of the noise that we are experiencing on our road and the lack of sleep!

I went to bed at 10pm last night (9th July) and I was awake from 12pm-3am and again at 4-6am. Something needs to be done asap as myself and a few of the neighbours are actually thinking of moving because of this! We are so tired and have jobs to go to but we just can't function. The weekend should be something to look forward to but with the shisha bar open at the bottom of the road this is not happening.

I was awake because:

1. Quite a lot of cars coming and going, parking on the street and outside the garages, the patrons then walked down to the Shisha bar
2. They talk to each other so loudly even though they are right beside each other
3. Car engine running, 3 guys in car, they knocked at [REDACTED] but no answer. Guy made a phone call and they were given another address to attend!
4. When patrons leave to go home they don't leave quietly at all, car doors slamming, loud voices, reversing up the road to get onto the high road.
5. A group of 5/6 people (male and female) decided to have a party in the middle of the road and didn't leave until 6am. They were all drinking and were very drunk. I just hope the person driving wasn't drinking because two of them were falling around the place and dropping phones/wallets etc. I would have popped my head out of the window and ask if they could keep the noise down but because they had so much to drink I decided against it.

This behaviour is acceptable and this needs to be addresses now. I know you pass onto the relevant departments but this need to be sorted asap.

As i said above a few of us residents on the road are thinking of moving because we can't take any more of this, but why should we move. We have been living on this road longer then this problem has been here but it feels like it's been going on for ages. We had a break from this when everyone was fasting but now it's over the nightmare begins again.

I would also like to report the following:

I have noticed quite a lot of men going in and out of number [REDACTED] Ecclestone Place. I noticed this because the men have been parking on the road outside the garages which are private property and are across from my property! Most only stay around 10-25 minutes and then leave! Please can you look into this as there are families that live on this street and god forbid they knock on the wrong door!

Please please please can you help us with these issues.

Kind regards,

[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Tue, Aug 9, 2016 at 6:30 PM +0100
Subject: Weekend disturbances
To: "martin.woods@brent.gov.uk" <martin.woods@brent.gov.uk>
Cc: [REDACTED]

Hi Martin,

I've just spoke to [REDACTED] and [REDACTED] has asked me to send you the picture I took from my mothers bedroom window a couple of weeks ago. This picture is just one of many we have of the revellers coming out from the Shisha bar at the end of the road and using our garage spaces to park their vehicle and indulge in these drugs.

We don't have any recent pictures as me and mother no longer stay here on a Friday and Saturday night due to these disturbances. We are hoping with some help from you we will be able to stay in our house again very soon on a weekend.

Many thanks

[REDACTED]

-picture is attached-

From: [REDACTED]

Sent: 26 September 2016 20:04

To: Wood, Martin; Barrett, Jennifer; Pinnock, Jackie

Cc: Sheth, Councillor Krupa; Stopp, Councillor Sam; Mitchell Murray, Councillor Wilhelmina

Subject: Shisha Bar 5-7 Wembley Hill Road,

Hi Martin, Jennifer and Jackie

I would like an update as to what is happening with regard to the disturbances we experience every Friday and Saturday night on Ecclestone Place. They have just recently now started using the back door as an entrance. It has been fitted with some sort of coded device for entrance and exit, along with a security guard which is about as much use as a "chocolate fire guard". Whatever he is being paid is too much. Useless doesn't cover it.

We want answers not lip service.

Surely the volume of complaints that have been submitted by local residents over the past year should have merited some action?

Why has the licence not been revoked?

Why is it taking so long?

One does not have to be a genius or collate hours and hours of evidence to know that the owner is breaching their licence conditions every time they open the door. It was a stupid idea in the first instance to licence such an establishment, in this location. Or is it that we are just ordinary residents of a little street and Brent Council is full of nimbys who don't give a shit because it's not happening outside their house.

In "Building a better Brent" surely we should expect a more pro-active response than a re-active one, from Brent Council's elected members and officers.

It has now gone beyond a joke and certainly is not funny.

And whilst this is not your department, it's not unrelated.

Why is Parking Enforcement or the Police not ticketing all the vehicles parked on double yellow lines from outside this bar all the way along Wembley Hill Road up to the Holiday Inn? Surely this is a win situation for the council in terms of getting in much needed revenue? Parking Enforcement seem to only ticket Residents of Ecclestone Place, parked on double yellows at 07.00 am in the morning, who unfortunately have permits but are unable to park on the street.

This is extremely unfair given the circumstances. Check your records I know of 3 personally who have permits that have been issued with tickets.

Rant over..... let's see some action!

Regards

[REDACTED]

From: [REDACTED]
Sent: 30 September 2016 10:29
To: Wood, Martin
Subject: Ecclestone Place disturbances

To whom is May concern,

Unfortunately I find myself having to send another email to what seems like no avail. On Saturday night at 1am I dropped my sister home to Ecclestone place before heading to my partners house. As I came to the end of the road I was approached by two men who stood in front of my car and refused to move. I was alone in the car so didn't want to make a huge scene, I sat there for around 3 minutes flashing my lights until they decided they would move. As they walked to the side of my car they started bashing on the window and tried to open my door. These people were the revellers from the same 'nameless' shisha bar we have been contacting you about for over a year now.

As I went round the corner to where the mechanics is there was roughly 6-7 cars parked all along that bit of road, then right at the end of the road a further 10-15 cars parked all along the bridge to the left hand side. As I got to the end of the road there was a car reversing into the road as I was trying to come out, I wasn't prepared to reverse so I sat there hoping they would move. Obviously they didn't move, instead they decided they would sit in the middle of the road and not let me pass. I was then confronted by roughly 6-7 males who was shouting at me telling me I need to reverse the car, I also had females bashing on my bonnet and calling me names. As a young female at 1am in the morning I felt extremely threatened, although I was in my vehicle and knew I was safe I still couldn't help but think they were going to smash my windows or stand in front of my car and refuse to let me move. In the end I had to turn right and go 5 minutes out of my way to reach my destination.

Now please tell me if you think this is acceptable, I was driving on my road and do not accept this anywhere I am, let alone where I live. These people are under the influence of 'laughing gas' as you are also aware so shouldn't even be driving as they can't even stand up straight. These scenes are still going on all through the night, my mother leaves for work at 3am and she is confronted with these awful people every single weekend. She has now resorted to leaving the house every Saturday night and staying at my sisters house in Watford just so she can get a decent nice sleep and not have to worry about what she will be faced with when she does leave for work on a Sunday morning.

Something needs to be done about this, the shisha bar put up a sign in the window telling their customers not to park in Ecclestone place which is great, but they have just moved there street party to the bottom of the road and threaten anyone trying to drive down there. These people are vile creatures and until something gets sorted I will continue to email you on a weekly basis. I'm sure you don't want to hear from me every week and I definitely do not want to sit here once a week writing a email to you all. Also could I please have a response from you as I haven't got one from the last emails I've sent.

I look forward to hearing from you.

Many thanks
[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: 29 October 2016 21:11

To: Pinnock, Jackie

Subject: Late night nuisance

Good evening.

Yet another Friday night with no sleep. It's really becoming ridiculous.

The local hangout club for Somalians on Wembley hill road is still up and running and in full swing at 3-5am on Friday and Saturday nights. This morning (Saturday 29th October) I was greeted by a group of boys literally sitting on my doorstep as I left for work at 3.30am. They do not move when you ask them to and stare blankly back at you because they are so high off these silver canisters they so sadly inhale. Some of them can barely stand so I don't understand how getting into their cars and driving off is allowed as driving under the influence of drink and drugs is not! I am [REDACTED] year old women and should not be met by these vile creatures when I'm just trying to get to work. I long for the day one of them drives into the brick wall at the bottom of the road, that would serve them right and something might actually be done. I came home to such a mess outside my house, bottles, canisters and cigarette packets so they do not even have the manners to clean up this rubbish.

I will continue to email until this place is closed and I can leave for work in peace and not worry about who is outside. It's gone on far too long and all we hear is your working on it. Your not, because in May we got told this and it's now October. We had an email from Brent saying they were cracking down on illegal shisha bars. This one clearly is getting missed because it's not even a shisha bar, it doesn't even have a sign. Maybe someone should also have a word with the newsagents next door because they seem to get their supplies from there!

I'll be waiting to hear back from you.

[REDACTED]
Sent from my iPad

On Sun, 30 Oct, 2016 at 22:02, [REDACTED]

[REDACTED] wrote:

Hello all,

I hope this email finds you well.

Im sorry to say I have yet another complaint regarding the patrons from the Shisha bar at the bottom of the road.

I was awoken yet again.....

Friday 28th Oct - 2.15am-4am

I woke up at 2.15am by two lots of people in two cars. I have attached a photo of one car who was parked outside my house. The other car decided to park outside of the private garages! The 4 guys that belonged to these cars were very noisy hence they woke me. The reason I have attached the photo of car reg LD62 SSV is he was selling something that was in his boot. The two guys from the other car gave him money and he gave them 5 white boxes they looked like the size of the box you get a new mobile (I'm sure they were not mobiles!). Not sure what was in it but once he had given the guys these boxes they got into their car and drove off. He however shut his boot and went back down to the Shisha bar. I then heard more people walking up the road and getting in their cars and going at 3.30am. The guy that was parked outside my house went about 3.50am and im sure sold more boxes of whatever to others leaving. He had quite a lot of these boxes in his boot. Outside my front door/near where are bins are kept were these small silver bottles when I left my house this morning. Im sure you know what I mean as we have complained about them using these on our road before and leave them lying around without even disposing of them. This maybe what is in the boxes he was selling. I can't say for sure as they didn't open them. Not sure if they are legal or not.

Saturday 29th Oct - 12.30-3am

Basically in a nutshell I was awake from 12.30am until 3am by patrons arriving and leaving the Shisha bar. Why do they think its ok to be so loud. Cars with loud music etc. They shout at each other when talking to each other and they are right beside each other! Also I noticed a lot of litter on the road today too. Why can't people put litter in the bin?

Please make this stop, I've had the worst weekend for sleep. I'm exhausted :(

I really wish this Shisha bar could be closed down so we can get our road back to normal as well as Wembley Hill Road. It looks manic down there on a Friday and Saturday from all their cars parked on the double yellow lines.

I know the Shisha bar is under investigation but is there any way you could speed this process up?

Will look forward to your reply.

Kind regards,

■

From: [REDACTED]

Sent: 31 October 2016 20:37

To: Pinnock, Jackie; Sheth, Councillor Krupa; Wood, Martin; Whyte, Chris; Barrett, Jennifer

Subject: Litter - Ecclestone Place

Hi,

It's me again !!

I was getting into my car this morning and noticed all these silver bottles on the road. See photos attached.

Why can't people just throw their rubbish in a bin? why do they seem to be doing these things on our road?

Our road is only a small one and we need to keep it as tidy as we can. We had an event day yesterday and there was litter on the street from that too. I get there might be litter on our road from that but not litter with regards to these silver bottles. There are young children that live on this street and god forbid that anything happens to them if they pick these up!

Just wanted to make you aware of this and hopefully you will be able to look into this to.

Kind regards,

[REDACTED]

From: [REDACTED]

Sent: 31 October 2016 20:37

To: Pinnock, Jackie; Sheth, Councillor Krupa; Wood, Martin; Whyte, Chris; Barrett, Jennifer

Subject: Litter - Ecclestone Place

Hi,

It's me again !!

I was getting into my car this morning and noticed all these silver bottles on the road. See photos attached.

Why can't people just throw their rubbish in a bin? why do they seem to be doing these things on our road?

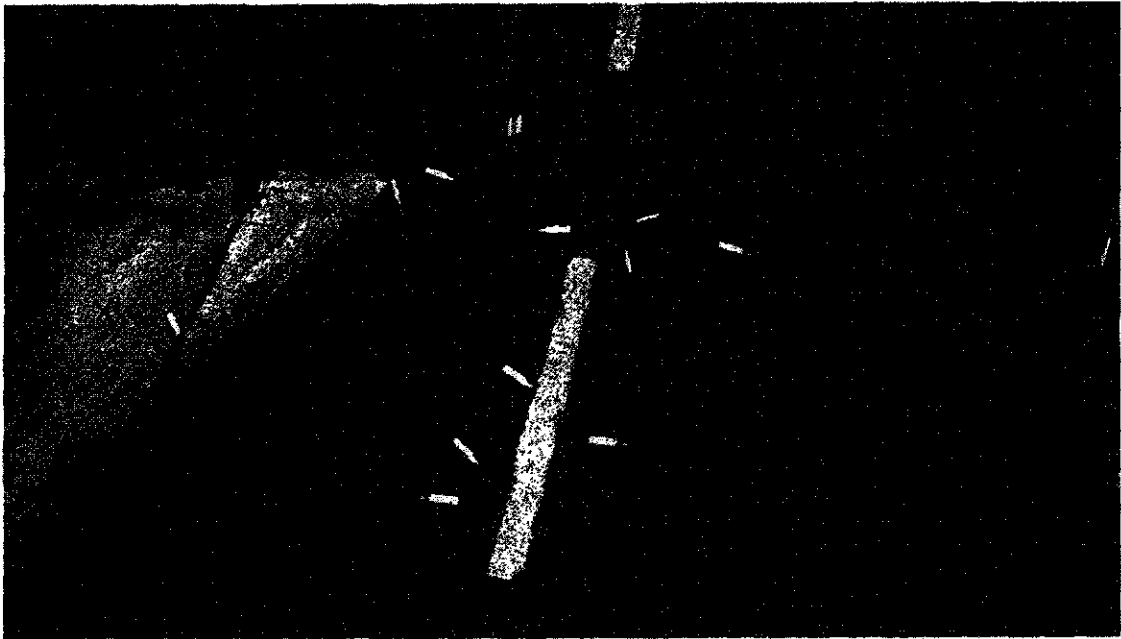
Our road is only a small one and we need to keep it as tidy as we can. We had an event day yesterday and there was litter on the street from that too. I get there might be litter on our road from that but not litter with regards to these silver bottles. There are young children that live on this street and god forbid that anything happens to them if they pick these up!

Just wanted to make you aware of this and hopefully you will be able to look into this to.

Kind regards,

[REDACTED]





----- Forwarded message -----

From: [REDACTED]

Date: 5 Nov 2016 18:03

Subject: Anti social and noise issue

To: <Cllr.krupa.sheth@brent.gov.uk>

Cc:

Hello I have emailed you a few times over the past few months about a big issue we have on Ecclestone place about the customer of the shisha club based on Wembley hill road I am very frustrated as this seems to be going and on this problem has been going on for over a year why is it taking so long for Brent council to look into it. Every weekend there is issue with people hanging around drunk or high shouting playing loud music in their cars and double parking, the club opens until 4am example last night Friday group of people screaming and arguing outside my house I am very tempted to speak to these people but why should i put myself at risk if i called the police I would be calling every weekend this a noise issue we have never had this problem until this club opened and i am sure my neighbours will tell you the same I don't know what is happening because no one is responding to my email my be I am talking to myself this place is attracting very unreasonable people who have no consideration for others as I have said before we have no cctv in this road so nothing can be seen I really hope you can help with this issue.

Thank you

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: 07 November 2016 20:41

To: Wood, Martin; Barrett, Jennifer; Pinnock, Jackie; Whyte, Chris; Sheth, Councillor Krupa

Subject: Noise - Ecclestone Place

Hi,

Just wanted to email you so you have this email to use against the Shisha bar.

I was woken up on Friday into Saturday at 1.30am and again at 3.30am. I heard when this girl arrived on the road and heard her all the way down until she reached the bar as she was shouting all the way there. When she left I heard her get in her car and leave. She was so loud!

I stayed at my dad's house on Saturday night as I needed a decent nights sleep!

I will give you as much evidence I can so this bar is eventually closed, but cutting their hours is a good start.

Thanks,

[REDACTED]

Sent from Yahoo Mail on Android

01/03/2016 21:19:00

NUIS - Nuisance-on notification

01/03/2016 20:31:37

Caller: [REDACTED]
Company: SAHRAH LOUNGE LTD
Address: 5-7 WEMBLEY HILL ROAD HA9 8AF

ADDRESS OF NOISE/NUISANCE: THE MAIN PROPERTY BELOW, SAHRAH LOUNGE HA9 8AF

HAS THIS BEEN PREVIOUSLY REPORTED? NO

LATEST TIME TO BE CALLED BACK: 8PM

EVENING TEL NO: [REDACTED]

ACTION - TAKEN - Date Time: 01/03/2016 20:16:18

Comments: CALLER IS FROM [REDACTED], WHICH IS ABOVE THE SAHRAH LOUNGE. HE ONLY MOVED THERE A FEW WEEKS AGO AND HAS A YOUNG CHILD. THERE IS A LOT OF LOUD NOISE COMING FROM THE SAHRAH LOUNGE OF AN EVENING, ESPECIALLY AT WEEKENDS AND HE IS HAVING TROUBLE SLEEPING BECAUSE OF IT. HE ALSO SAID THAT THEY ARE SMOKING 'SHISHA' PIPES IN THE SAHRAH LOUNGE AND THAT QUITE A LOT OF FUMES AND SMOKE ARE COMING UP THROUGH THE FLOOR OF HIS PROPERTY. HE HAS NOT REPORTED THE PROBLEM BEFORE BUT IS AWARE THAT HIS NEIGHBOURS HAVE REPORTED SIMILAR PROBLEMS IN THE PAST AND THE POLICE HAVE BEEN INVOLVED.

16/09/2016 19:27:00

NUIS - Nuisance-on notification

16/09/2016 18:30:00

Caller: [REDACTED] Tel Number: [REDACTED]

Company: N/A

Address: [REDACTED]
[REDACTED]

TYPE OF NOISE/NUISANCE? NOISE ISSUE

ADDRESS OF NOISE/NUISANCE: 5 - 7 SAHARA LOUNGE WEMBLEY HILL ROAD

POSTCODE OF NOISE/NUISANCE: GIVEN

HAS THIS BEEN PREVIOUSLY REPORTED? YES

LATEST TIME TO BE CALLED BACK: 11 PM

ACTION - TAKEN - Date Time: 16/09/2016 18:23:42

Comments: SHISHA SHOP HAVE OPENED ILLEGALLY AND THERE IS A LOT OF NOISE AND LOUD MUSIC THROUGH THE NIGHT. IT IS AFFECTED HIS SLEEP. STRONG ODOURS OF SHISHA ALSO

19/09/2016 A - Correspondence received

Action officer: Lorna Alder

Result of action: **No Result Entered**

Action completed: **19/09/2016**

Action details:

Please give the address of location of the noise nuisance.: 7 Wembley Hill Rd, Wembley, HA9 8AF

Please state the nature of the nuisance (e.g. music, barking dog, etc): Shouting and screaming. Unnecessary hooting from cars.

Any further details: Every Saturday and Sunday morning between 2 and 5 people can be heard shouting and screaming. It seems there is a night club at the given address and these people that are making the noise have come from the club. They seem to loiter my side of the bridge on Wembley Hill Rd. Loud music can be heard from their cars and they seem to be using their hooters unnecessarily.

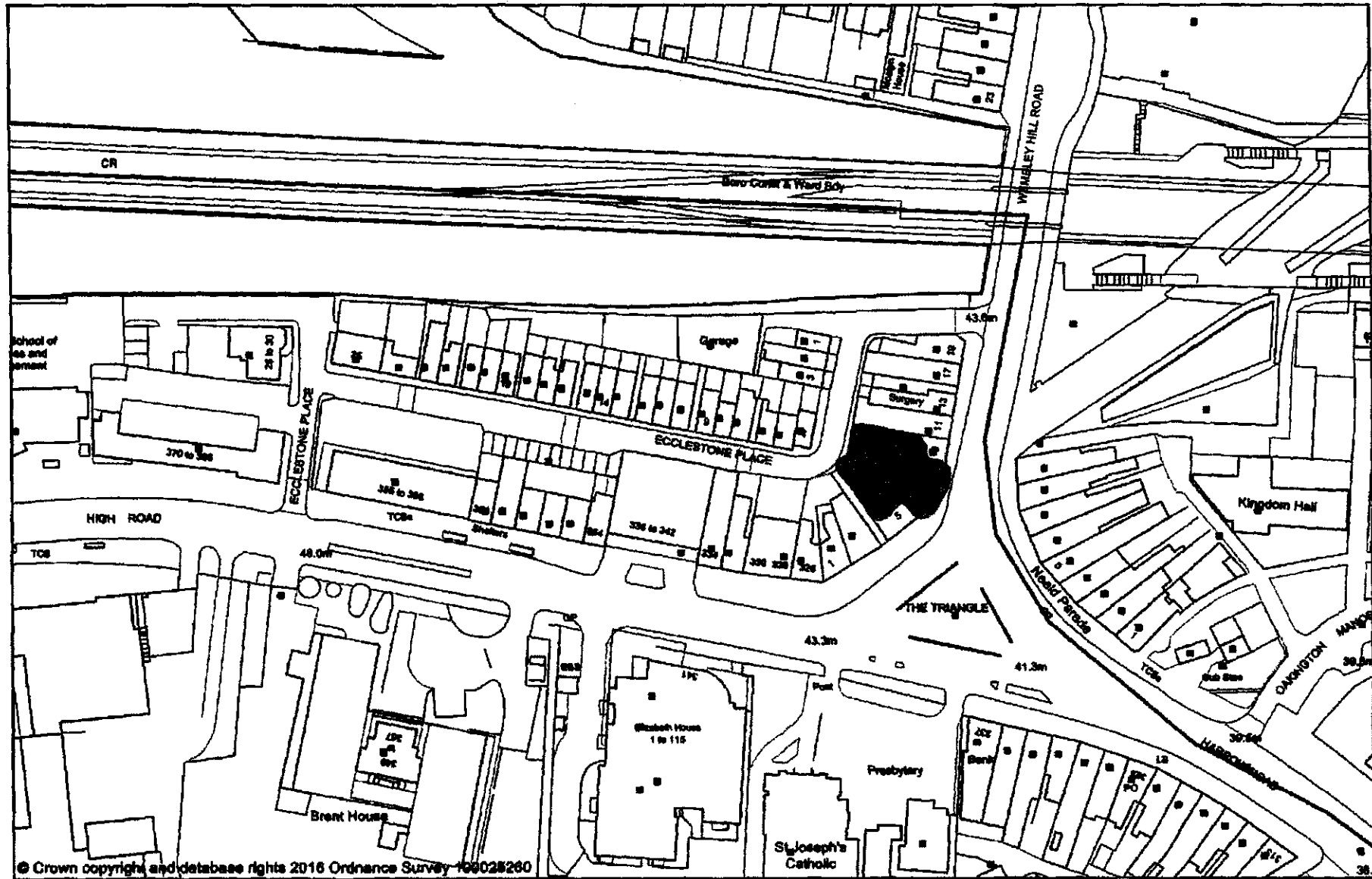
24/07/2015 A - Correspondence received

From: Mortimer Nick - QK

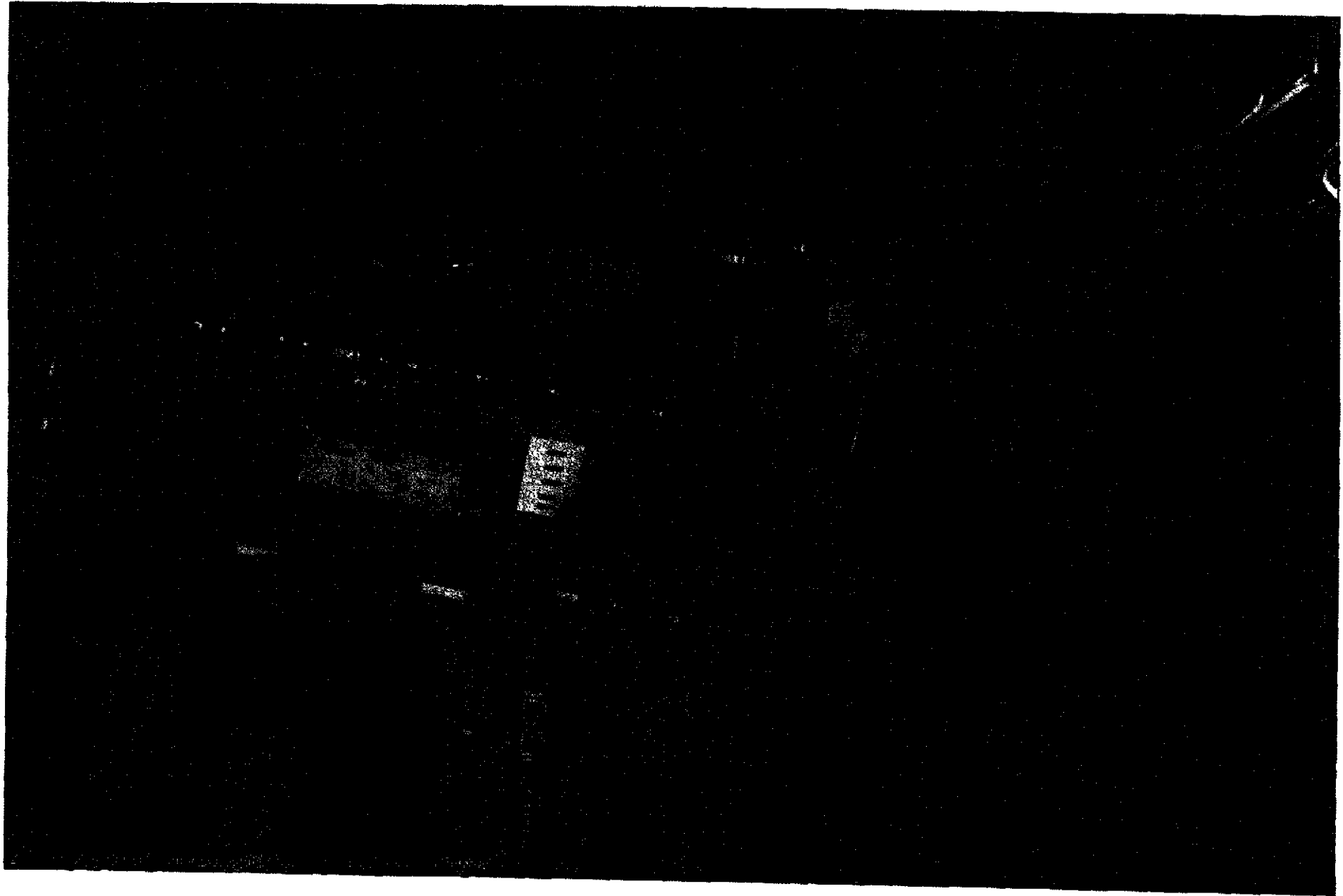
In addition I have received the below email, attention requested to the venue by Night Duty please. This refers to Sahrah Lounge, Wembley Triangle on the left as you turn from High Rd towards Wembley Park

Recently, I experienced a crowd of people making noises late in the night and mornings. A crowd of people goes in and out of the above mentioned Shisha Bar. The way people shout sounds like a group fight and the noise affects me a lot as they woke me up number of times for the last few weekends. People come in front of the closed shops and drink and smoke drugs and I found out that the business is the biggest Shisha and Music centre in our area. I went there yesterday and collected above mentioned flyers including a big event that is going to happen this Friday and Saturday nights and until late in the mornings (Please check the flyers for your information) and as an evidence that not smoking is happening but club music is the reason why people come there. I wish the local Authority including the police to check this business and help the neighbourhood safe as from this weekend. Thanks

Sahrah Lounge - local map



Sahrah Lounge (Shisha Lounge & Restaurant)



Page 99

16 November
2016

1:1000

0 10 20 metres



 Brent

Sahrah Lounge, 5-7 Wembley Hill Road, Wembley, HA9 8AF

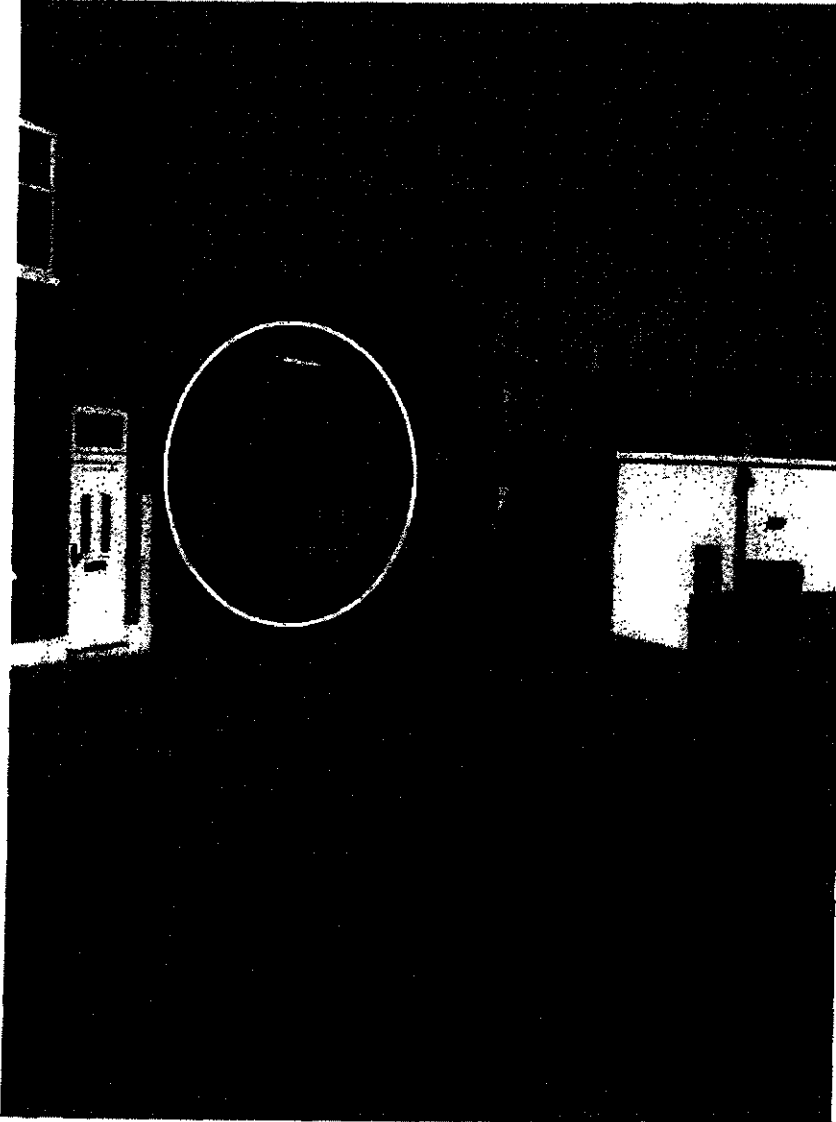


Image 1. View of rear of premises from Ecclestone Place



Image 2. View of front of premises from Wembley Hill Road

Sahrah Lounge, 5-7 Wembley Hill Road, Wembley, HA9 8AF



Image 1. View of rear of premises from Ecclestone Place



Image 2. View of front of premises from Wembley Hill Road

Hello I am a resident of Ecclestone place Wembley ha9 8ab I have lived on this road for eighteen years for the past 18 months or more we have had a lot of issue with a club that is opened on Wembley hill road know as Sarhrah lounge 5-7 Wembley hill road the customer of this club are causing massive problems for the residents of this road every weekend the club is opened until 4am noise issues gangs of people hanging around playing loud music drunk slamming car doors arguing double parking rubbish everywhere this has been reported to the noise abatement team on many occasions and also to the local council I can not believe a club that backs onto a residential road has a licence to open until 4am the back of the club backs onto Ecclestone place and they use that door to let people in I have not sleep at the weekend soundly for a while it is beyond a joke now as I said to the local councillors if I rang the police I would be calling every hour this is a anti social behaviour issue I really hope you guys will listen to us something needs to be done about this club I actually believe something serous may happen if nothing is done about this issue I actually dread Friday and Saturday evenings because I don't know if I will be able to sleep and what is going to happen outside my front door it is no way to live if you require anymore information please feel free to contact me

Many thanks [REDACTED] Ecclestone place

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To whom it may concern.

During the past 18 months / 2 years living in Ecclestone Place (the small street to the rear of these premises) Friday and Saturday night have become intolerable between the hours of 12.30 am and 4.30 am. There is a constant stream of cars parking, slamming doors, patrons of these premises getting out of their cars, music blasting, hanging around sitting on the bonnet, drinking and doing nitrous oxide, littering the street with cans, bottles and these gas cannisters. Not to mention the arguments and fights that have occurred.

When I have had cause to go outside and ask them to be quiet, turn the music off, or leave from in front of my home, I am met with a lot of abuse and threatened with physical violence or that they will,

I quote

"Call the police we don't give a f...k cos they won't come!"

"Do you want us to smash your windows!"

"We are in a public street and can do what the f..k we like!"

On one occasion I had to go out to pick up my daughter at 2.00am, they would not let me out of the street on to Wembley Hill Road, they were parked on both sides, when I asked them to move they told me to reverse back up the street, and banged on the car roof, which was extremely intimidating and frightening. They (the Patrons) are often very drunk or very high and have little respect or regard for the public in general.

In reality this is stupid place to have a nightclub, shisha bar or whatever it is. There is no parking, and the Licensee whilst she displays signs at her premises requesting her patrons to respect the neighbourhood, the Security Guards she employs remain in the entrance to the premises, and pay no attention whatsoever to what is going on outside or to the rear of the premises.

Regards

[REDACTED]

[REDACTED] Ecclestone Place [REDACTED]

Sent: 05 December 2016 22:58

To: Business Licence

Subject: PREMISES LICENCE REVIEW OF SAHRAH LOUNGE 5-7 WEMBLEY HILL ROAD, WEMBLEY HA9 8AF (3)

From:

Sent: Friday, September 30, 2016 10:29 am

Subject: Ecclestone Place disturbances

To: <martin.wood@brent.gov.uk>

To whom is May concern,

Unfortunately I find myself having to send another email to what seems like no avail.

On Saturday night at 1am I dropped my sister home to Ecclestone place before heading to my partners house. As I came to the end of the road I was approached by two men who stood in front of my car and refused to move. I was alone in the car so didn't want to make a huge scene, I sat there for around 3 minutes flashing my lights until they decided they would move. As they walked to the side of my car they started bashing on the window and tried to open my door.

These people were the revellers from the same 'nameless' shisha bar we have been contacting you about for over a year now.

As I went round the corner to where the mechanics is there was roughly 6-7 cars parked all along that bit of road, then right at the end of the road a further 10-15 cars parked all along the bridge to the left hand side. As I got to the end of the road there was a car reversing into the road as I was trying to come out , I wasn't prepared to reverse so I sat there hoping they would move. Obviously they didn't move, instead they decided they would sit in the middle of the road and not let me pass. I was then confronted by roughly 6-7 males who was shouting at me telling me I need to reverse the car, I also had females bashing on my bonnet and calling me names. As a young female at 1am in the morning I felt extremely threatened, although I was in my vehicle and knew I was safe I still couldn't help but think they were going to smash my windows or stand in front of my car and refuse to let me move.

In the end I had to turn right and go 5 minutes out of my way to reach my destination.

Now please tell me if you think this is acceptable, I was driving on my road and do not accept this anywhere I am, let alone where I live.

These people are under the influence of 'laughing gas' as you are also aware so shouldn't even be driving as they can't even stand up straight.

These scenes are still going on all through the night, my mother leaves for work at 3am and she is confronted with these awful people every single weekend. She has now resorted to leaving the house every Saturday night and staying at my sisters house in Watford just so she can get a decent nice sleep and not have to worry about what she will be faced with when she does leave for work on a Sunday morning.

Something needs to be done about this, the shisha bar put up a sign in the window telling their customers not to park in Ecclestone place which is great, but they have just moved there street party to the bottom of the road and threaten anyone trying to drive down there.

These people are vile creatures and until something gets sorted I will continue to email you on a weekly basis. I'm sure you don't want to hear from me every week and I definitely do not want to sit here once a week writing a email to you all.

Also could I please have a response from you as I haven't got one from the last emails I've sent.

I look forward to hearing from you.

Many thanks

██████

From: Sent: Tuesday, August 9, 2016 6:30 pm

Subject: Weekend disturbances

To: <martin.woods@brent.gov.uk>

Cc:

Hi Martin,

I've just spoke to [REDACTED] and she has asked me to send you the picture I took from my mothers bedroom window a couple of weeks ago. This picture is just one of many we have of the revellers coming out from the Shisha bar at the end of the road and using our garage spaces to park their vehicle and indulge in these drugs.

We don't have any recent pictures as me and mother no longer stay here on a Friday and Saturday night due to these disturbances. We are hoping with some help from you we will be able to stay in our house again very soon on a weekend.

Many thanks

-picture is attached-

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Sent: 05 December 2016 22:53

To: Business Licence

Subject: PREMISES LICENCE REVIEW OF SAHRAH LOUNGE 5-7 WEMBLEY HILL ROAD, WEMBLEY HA9 8AF

To whom it may concern,

It comes to my attention that the property listed above is up for a license renewal and I would like to make it known the strain the current terms and the breach of the current terms has had on not only my household but many other occupants of the street.

I have forwarded one of my many communications to the council on this matter and also I will forward on my other communications with the council for your reference subjected 2 & 3.

It would be much appreciated if you took the time to read these to really understand the upset that this bar has caused and is still causing to me and my neighbours every weekend.

Many thanks

----- Forwarded message -----

From: "

Date: Tue, Aug 2, 2016 at 10:30 PM +0100

Subject: Weekend Disturbances

To: "cllr.krupa.sheth@brent.gov.uk" <cllr.krupa.sheth@brent.gov.uk>

Cc:

Hi Krupa,

I am an occupant of Ecclestone place with [REDACTED] For some time now we have experienced disturbances varying from loud chitter chatter, music from cars to extreme - almost party like going ons. These individuals are coming from the Sarahya Shisha Lounge located at the end of our street. It saddens me that this is not the first time that I, and many of my neighbours have had to write an email regarding this yet the matter only seems to get worse and not resolved.

My elderly mother still works shifts and these disturbances have meant that she has had to seek alternate accomadation (my sisters house in Watford) on a Friday and a Saturday night every week just to get some sleep. My mother has lived at this residence for 40 years but now we find ourselves prisoners in our own home and that's if you can bear the noise. When confronted, the revellers are often aggressive and obnoxious in their tone which makes us apprehensive to approach them and have a civil conversation about respecting the neighbourhood.

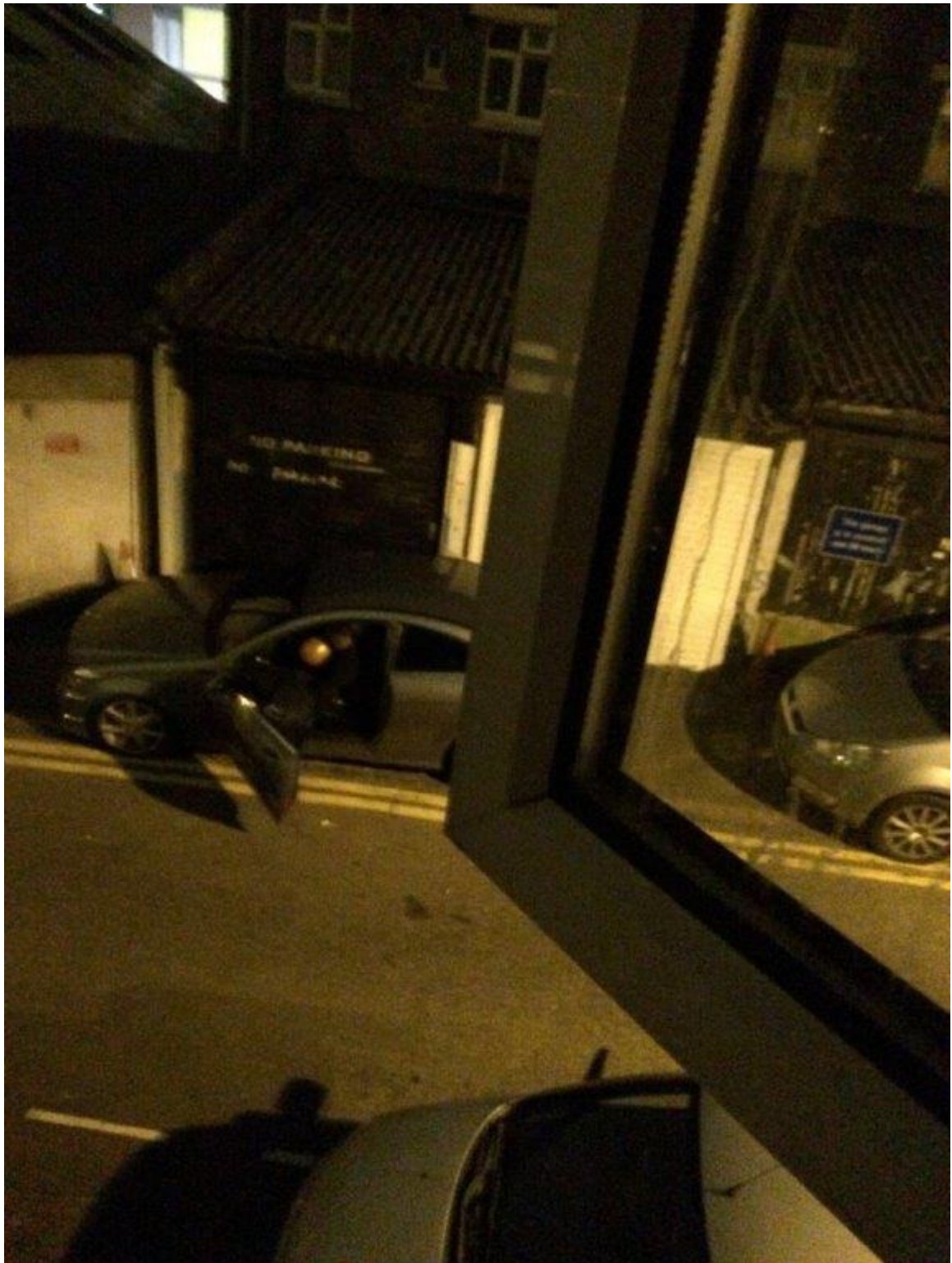
As mentioned earlier in the email I have a 12 week old baby who is continually disturbed due to the noise.

If nothing is done to either control or put a stop to these distrubances that occur on a weekly basis, I fear the drug fuelled behaviour of these individuals will lead to myself or one of my neighbours being seriously hurt. As my local council, I deem you responsible to insure such venues are correctly policed (which they are not currently).

Attached below is a picture of the individual who came from the Shisha bar and decided to park his vehicle outside my garage and opposite my house to play music, eat food and put a balloon up his face to 'get high'. This picture was taken by me from my bedroom window at 2.44AM on the Friday 29th July and this is just one of many pictures I have taken on numerous different occasions.

Im sure I'm not the only one who doesn't appreciate this sort of behaviour outside their bedroom window every weekend.

I await your plan of action on the matters above.



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Sent: 07 December 2016 17:00

To: Business Licence

Subject: PREMISES LICENCE REVIEW OF SAHRAH LOUNGE 5-7 WEMBLEY HILL ROAD, WEMBLEY HA9 8AF

Dear whom it may concern,

I would like to write to you regarding the PREMISES LICENCE REVIEW OF SAHRAH LOUNGE 5-7 WEMBLEY HILL ROAD, WEMBLEY HA9 8AF.

I have suffered and still am suffering from this bar since it has opened and would like it to be closed down rather than their hours squashed. I suppose reducing their hours is a start but it won't stop them from being a nuisance and the neighbours on the street from complaining as the patrons have no consideration for the residents that live on this road. I'm sure if this behaviour was happening outside their house they would have something to say and wouldn't like it and would be doing everything they could do to stop this from happening on their street!

Myself and the neighbours have had to deal with:

1. Not getting to sleep on Friday and Saturday nights and if we do we are woken up at all hours of the night/morning. This is due to noise from patrons talking loudly/shouting/arguing/ loud music in cars/ car horns blowing/cars speeding down the road.
2. When you ask the patrons politely to keep the noise down etc. they say sorry, we will but actually don't care and just carry on. Some are very abusive and intimidating towards us even though we are polite to them. This anti-social behaviour is unacceptable.
3. They also litter our road which includes the use of legal high substances, i.e. nitrous oxide - (laughing gas).
4. They urinate between the bins by my house and also against the garages/behind the burger van the opposite side of the road which is private property. This is very unhygienic and disgusting (has the bar no toilets they can use?!). Again if I did this outside their house I'm sure they wouldn't like it!
5. They drive up our road at times the wrong way when it's a one way street and park up facing the wrong way.
6. They park on the double yellow lines at the bottom of our road and hang about outside talking/drinking/selling the laughing gas to each other which I have seen with my own eyes as the car was parked outside of my house on one occasion! It's terrible when I see spaces on our road on a Friday and Saturday night as I hate the fact that they can park outside of my house and I worry that I won't get any sleep at all. I feel like taking up two spaces with my own car just so they can't park there, this is also unfair on all the neighbours who work shifts and need a space to park when they get home etc. so I don't do this. They also park in front of the garages even though these are private property!

7. They park on Wembley Hill Road on the double yellow lines and I'm sure this obstructs the buses and traffic when they turn the corner from the High Road. They park the whole way up the road I'm sure if I was on the double yellow lines I would get a ticket and my car would be towed away!

8. I do wonder sometimes why they go out when they aren't actually using the premises because they just hang about outside around the cars on the road as they have drinks/laughing gas etc. maybe they use the premises for the toilets but then again they use the road for that too!!

9. The Licensee doesn't actually care either as I have never seen them even try to control his/her patrons that visit the bar. As long as they can pay their rates and make a profit I'm sure they don't care either.

The neighbours have been complaining for a very long time and nothing seems to have been done regarding these premises. The only time we had a bit of peace and slept well was when it was Eid because they were fasting etc.

The Shisha bar is situated in an unsuitable place and the reduction in hours will not make that much of a difference.

If this bar does carry on then the licensee should be made to hire security guards who will patrol the rear of the premises to protect residents.

They actually don't care about any of these issues because it's not on their door step (as I have been told by the patrons themselves) and as long as they are having a good time etc. they have no respect for anyone or anything. I have lived on this street for 8 years and I've never had an issue until the Shisha Bar opened!

Please do all you can to close this bar down.

Kind Regards,



TERRITORIAL POLICING

Brent Police Licensing Unit

*Brent Civic Centre
Engineers Way
Wembley
Middlesex
HA9 0FJ*

Your ref:

Our ref: 01QK/ 684/16/157

Brent Borough Licensing Department

*Wembley Police Station
603 Harrow Road
Wembley
HA0 2HH*

Tel: 020 8733 3206

Email: nicola.mcdonald @met.police.uk

Web: www.met.police.uk

Date: 29th November 2016

Police representation to the Premises Licence Review Application for 'Saharah Lounge' 5-7 Wembley Hill Road, Wembley, HA9 8AF.

Officer: Nicola McDonald
Licensing Constable PC 157QK

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a review of the premises licence under section 51 of the act.

I certify that I have considered the application shown above and I wish to make representations.

The Police representations are concerned with the prevention of public nuisance.

The current premises licence number for 5-7 Wembley Hill Road, Wembley is 223223095.

I dealt with the initial application for the premise Licence received by Brent Police Licensing team on 9th November 2014. The applicant and premises licence holder are one of the same:

Ms Hamida Moalin 296 Harrow Road, Wembley, HA9 6LJ.

The application was for late night refreshment and entertainment licensable activities only. The application described the general description of the premises as serving hot and cold drinks (not alcohol) and cakes. It will serve Shisha.

During that process I requested a list of conditions to be attached to the premises licence that would promote the licensing objectives. When the licence was granted there were twenty six conditions attached to the licence. One condition I requested in particular was removed by the means of a minor premises licence variation application when the responsible authorities are not consulted. The condition that was removed through this process on 26th October 2015 was:

'Only electronic smoking devices shall be offered for consumption on the premises'.

During the summer months of 2016 Brent Police Licensing officers became aware of complaints of public nuisance and anti social behaviour in the vicinity of Saharah Lounge generated by their customers.

As a result I made contact with Ms Moalin and spoke to her on 13th May 2016.

I explained that residents were being disturbed at unsociable hours of the night by her customers arriving and leaving the venue, some of them in vehicles. She explained to me that she had also witnessed some of the noise from her customers and when she had challenged them she had been shouted and jeered at. She indicated that if the problems did not cease she would look at closing the business and that it was not her intention to upset residents and the community as she is also local to the area.

I followed up our conversation with an email advising she

1. Utilise the door supervisors, make sure they are wearing high visibility jackets from 11pm when gusts start arriving, patrolling the residential street to the rear of the venue, in an attempt to prevent parking. Any failure of customers not to respond to the security requests jeopardizes their admittance to the premises.
2. The DJ should make announcements that parking in the residential roads is frowned upon by management as it causes a disturbance to residents.
3. The DJ to make verbal announcements at closing time requesting verbal noise be kept to a minimum and do not play music from vehicles until they have cleared the immediate area.
4. If the door supervisors identify guests that have parked in the road put a flyer on the windscreen asking in future they do not park in that road.

On 15th July 2016 I made contact with Ms Moalin again as I was aware that public nuisance was still being caused in the area of the venue by the customers. I invited Ms Moalin in to Brent Civic Centre to discuss the matter further.

Ms Moalin claimed she never opens the premises after the authorised time and was really trying to implement what had been advised by Police. In addition Ms Moalin said she had taken further steps and spoken to the Priest of the church over the road and an agreement made whereby her guests can utilise the church car park in the night time as to not cause nuisance to the residents.

However despite her efforts, the nuisance did not dissipate and I conducted a visit to the premises on Saturday 1st October at 0040 hours. Mr Abdi HUSSEIN presented himself as the manager. Ms Moalin was also present. There was a handful of customers in the main room and one door supervisor. Ms Moalin claimed that the premises had been booked for a party however not many persons had arrived so she was closing. I checked the CCTV system and it was operating appropriately. There was one male using an electronic shisha smoking device. I opened the rear fire escape door that leads to Ecclestone place and saw 6 Somali males sitting and standing on a dwarf wall at the top of the alleyway that leads from Eccleston Place to Harrow Road. They were talking and laughing loudly between themselves. This appeared to fit the description of some of the complaints made by residents.

I left the area just after 0100 hours returning at approximately 0140 hours. As I walked along Wembley Hill Road opposite White Horse Bridge there was several small groups of Somali males talking and laughing. One group near the railway bridge were openly smoking cannabis. There was a vehicle parked Ecclestone Place junction with Wembley Hill Road containing 3 Somali males, the windows were open and loud music was emanating from it. Slightly further up Eccleston Place near the entrance to the MOT garage there was another vehicle with the engine still running. The occupants were Somali males, some of the windows were open and a strong smell of cannabis was emitting. I saw customers arriving on foot and in cabs, entering the front of the premise. This breaches the premises licence conditions 'no

entry or re-entry shall be permitted after 0000 hours'. Police had to return to the premises later that night to an outbreak of disorder during which the lone door supervisor sustained injuries caused by customers. (Further details of this crime can be produced for a hearing).

The customer base for this premise on this evening appeared to be Somali males and females of late teens early 20 years. The existence of these premises and the late night activities is generating public nuisance that is causing an adverse effect for the residents in this neighbourhood. There are no other late night venues in the location; the nuisance I witnessed was caused by Saharah Lounge customers.

Ms Moalin appears to be taking steps to prevent the nuisance however the reality is that the customers are ignorant to her efforts and have no faith in the successful long term effect. Police believe that without a reduction of authorised hours in both late night refreshment and entertainment to midnight on Friday and Saturday nights and 2300 hours Sunday to Thursdays this nuisance is not going to improve.

Yours Sincerely,
Nicola McDonald PC 157QK
Licensing Constable Brent Police

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TERRITORIAL POLICING

Brent Police Licensing Unit

*Brent Civic Centre
Engineers Way
Wembley
Middlesex
HA9 0FJ*

Your ref:

Our ref: 01QK/ 684/16/157

Brent Borough Licensing Department

*Wembley Police Station
603 Harrow Road
Wembley
HA0 2HH*

Tel: 020 8733 3206

Email: nicola.mcdonald @met.police.uk

Web: www.met.police.uk

Date: 21st December 2016

Police representation to the Premises Licence Review Application for 'Sahrah Lounge' 5-7 Wembley Hill Road, Wembley, HA9 8AF.

Officer: Nicola McDonald
Licensing Constable PC 157QK

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a review of the premises licence under section 51 of the act.

I certify that I have considered the application shown above and I wish to make further representations to this application.

The Police representations are concerned with criminal activities at Sahrah Lounge 5-7 Wembley Hill Road, Wembley or involving customers from that venue.

During the early hours of the morning on 26th November 2016 customers from Sahrah Lounge were involved in disorder in the vicinity of the premises that resulted in one person being stabbed. The victim of the stabbing was a male from Somali origin, the suspects for the stabbing were from Somali origin
Cris 1930138/16 refers.

Brent Council CCTV footage was viewed by me and a section from 0200 - 0300hrs has been burned on to a disc. I exhibit this footage as NM/1.

During the early hours of 26th November 2016 an excessive amount of young men and women were entering and leaving Sahrah Lounge.

This breaches condition 14 of the premises licence 'No entry or re-entry allowed after 0000 hours'

There was a high number of patrons in the surrounding roads, milling around walking in between traffic. Patrons clearly seen walking in to Ecclestone Place. From the CCTV, I could see a high volume of parked vehicles along Harrow Road and Wembley Hill Road.

This behavior breaches conditions' 28 and 29 of the premises licence 'when patrons leave the premises, door supervisors or stewards shall insure that patrons behave in an acceptable manner and do not cause disturbance to local residents' AND 'Patrons shall be discouraged from congregating in large numbers outside the premises for extended periods and should be ushered back inside the premises or asked to move on in order to prevent congestion, noise and anti social behavior'.

At no point could I identify a steward or door supervisor either at the entrance to the premises or patrolling outside the premises.

Condition 5 of the premises licence states 'door supervisors shall wear clothing that can be clearly and easily identified on CCTV'.

All the metal shutters at the front of the premises were closed (pulled down).

This breaches condition 11 'a clear and unobstructed view in to the premises shall be maintained at all times'.

Police have made a formal request to Ms Moalin for CCTV footage from within the premises during the early hours of 26th November 2016 in an attempt to identify the suspect of this crime (attached).

On Thursday 15th December 2016 at around 2205hrs PS Tim Vollrath, PC Robert Davies and other Police officers from the neighborhood tasking team attended Sahrah Lounge as part of a multi agency operation with Brent council and trading standards.

This was part of a smoke free compliance visit under the Health Act 2006.

Upon arriving at the front doors of the premises officers were initially denied entry.

The front door leading onto the street was open but the interim door inside was closed shut with the keys in the lock the other side. It became immediately apparent that officers had been spotted by staff members inside through the tinted glass windows and officers could see that staff members were now running around inside collecting shisha pipes and swapping them with electronic shisha 'heads'.

Officers successfully managed to gain entry through the rear of the property and unlock the front door to allow council officers to come through the front doors.

Inside the premises in the 'preparation area' to the left of the front doors were several hot shisha heads discarded in a bin, tobacco products and hot coals hidden away in a store room. It is clear that they had been smoking traditional shisha and quickly cleared these items away upon spotting police.

Council enforcement officers seized tobacco products from the venue.

There were approximately 10 people in the venue at the time of entry.

A cricket bat was found behind the customer seating area at the back of the premises and a sharp kitchen knife on the floor by the DJ booth at the back of the premises.

This knife had no purpose to be there.

No alcohol was being consumed in the venue at the time.

These two incidents again highlight the lack of responsibility shown by the licence holder and her inability to uphold the licensing objectives

Yours Sincerely,

Nicola McDonald PC 157QK

Licensing Constable Brent Police



**METROPOLITAN
POLICE**

Working together for a safer London

TERRITORIAL POLICING

Ms Hamida Moalin
296 Harrow Road
Wembley
Middlesex
HA9 6LJ

**Brent Police Licensing Unit
Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ**

Telephone: 020 8733 3206
Email: licensing-gk@met.police.uk

Tel: 0208 7333206
www.met.police.uk

Your ref:
Our ref:
21/12/2016

Dear Ms Moalin

I am writing this letter with regard to an allegation of assault committed in Harrow Road Wembley just before 0300 hours on 26th November 2016. The assault involved patrons from Sahrah Lounge.

Police are requesting a copy of the CCTV footage from within Sahrah Lounge in accordance with condition 1 of the premises licence number 223223095 from 0200 hours to 0300 hours on 26th November 2016.

I look forward to hearing from you.

If you have any further queries, please do not hesitate to contact me.

Yours Sincerely,

Nicola McDonald PC157QK

Brent Police Licensing Officer

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Sahrah Lounge
5-7 Wembley Hill Road
Wembley
HA9 8AF

19th December 2016

Our Ref SFINS/12578/14
Your Ref

Standards and Enforcement Representation to the Review Application for the Premises License for Sahrah Lounge, 5-7 Wembley Hill Road, Wembley, HA9 8AF

I would like to make a representation under:

- the prevention of crime and disorder, and
- public safety

licensing objectives for the reasons indicated below.

Officer: Shamsul Islam – Regulatory Service Manager

Date	Details	Outcome
13/11/2014	Recieved reports that premise was open on the weekend (Friday and Saturday) and people were smoking in fully enclosed area. Planning application had been refused (but have reapplied).	Warning letter issued with guidance for shisha premises.
04/11/2014	Notification from Wembley Police – people smoking shisha inside enclosed premises	Referred to Licensing police.
30/03/2015	Notification of shisha smoking and operation of a night club in unsafe premises	Complaint noted
02/04/2015	Notification of shisha smoking including reference toi facebook images	Complaint noted
20/04/2015	Notification of shisha smoking	Complaint noted

01/03/2016	Complaint of shisha smoking, music and noise	Complaint noted
08/05/2016	Complaint of cars parking on double yellow lines, blocking end of the road, loud music, throwing rubbish out of cars.	Prioritised for Multi-agency shisha action plan visit
15/12/2016	Visit to premises as part of Multi-agency shisha action plan as a result of the above complaints.	A number of contraventions identified under the Health Act, Smokefree Regulations, Health and Safety Act, tobacco labelling regulations – for which evidence has been taken to be presented to Brent's Legal Services for further action (see photos in Appendix 1)

I would like you to take into account the above complaints and our findings of the visit of 15 Dec 2016 when considering the application for review of the premises licence. I do not feel the premises is upto the standard required by the Health and Safety at Work etc Act (unfinished, unsafe electrics, locked and/or blocked fire exits, the place is also in dis-repair, the CCTV does not cover all of the premises/exits). The person in charge of the premises is also persistently allowing shisha smoking in contravention of the smokefree regulations despite having attended a workshop in shisha cafes held by Brent Council and having received all the guidance on smokefree legislation on how to comply.

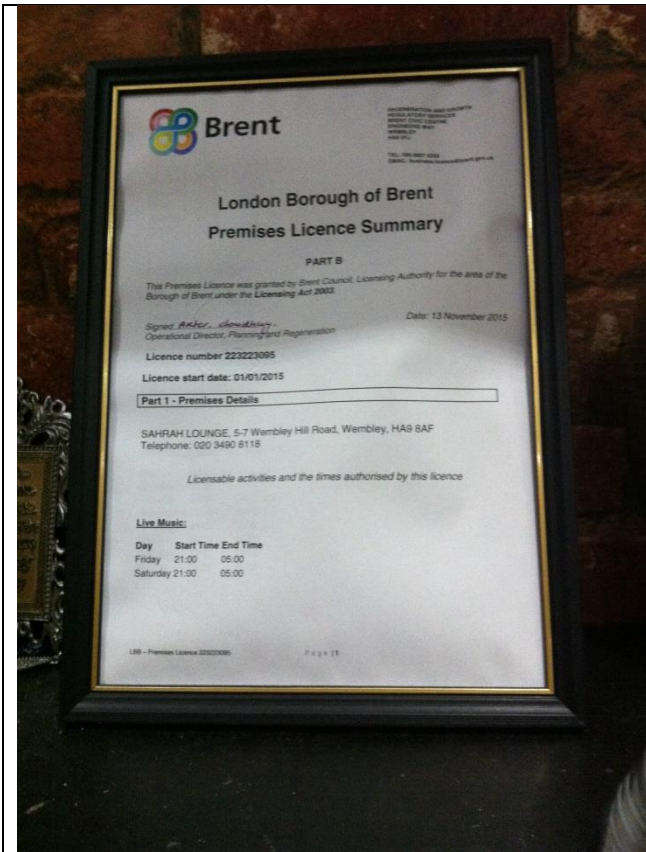
Yours faithfully,



Shamsul Islam
Regulatory Service Manager
Standards and Enforcement

Appendix 1. Photos of Sahrah Lounge, 5-7 Wembley Hill Road, Wembley, HA9 8AF

Date of Visit – 15 Dec 2016



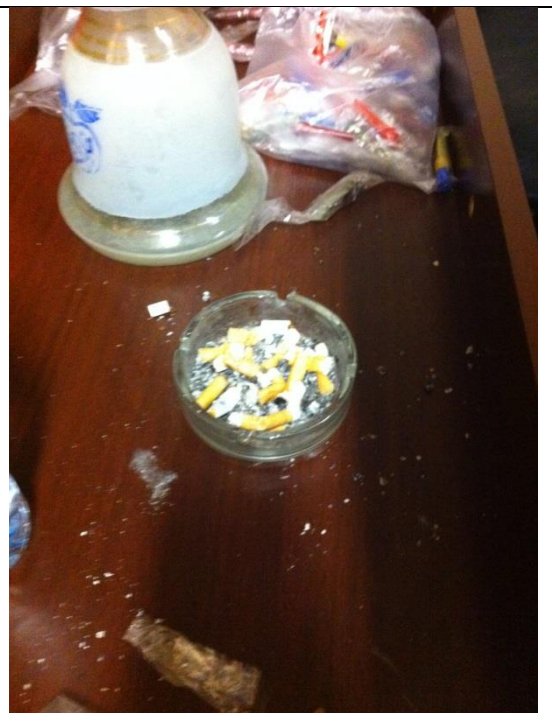
01 Copy of Premises Licence



02 Copy of Sahrah Lounge Ltd company Registration



03 Hot charcoal in stainless steel bucket



04 Ashtray full of cigarette stubs



05 Rear store room in disrepair



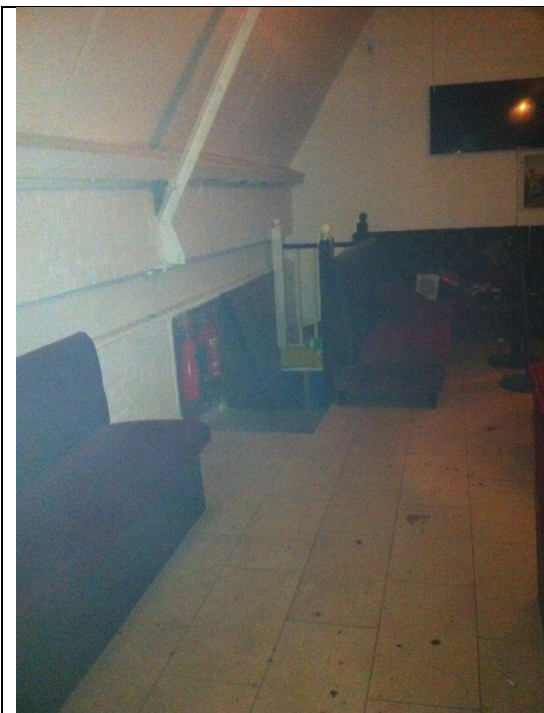
06 Rear store room – shisha storage



07 Rear fire exit – jammed shut



08 Open packets of shisha tobacco



09 First floor enclosed room full of shisha smoke



10 First floor fire exit – bolted shut



11 Disabled toilet – filled with rubbish



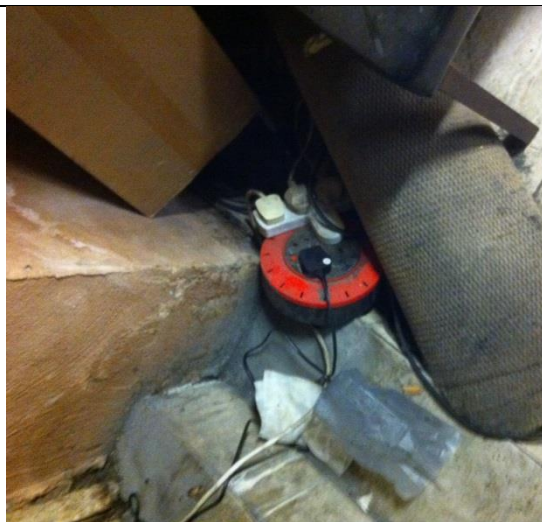
12 Exposed electrical cable next to wash hand basin in ladies WC



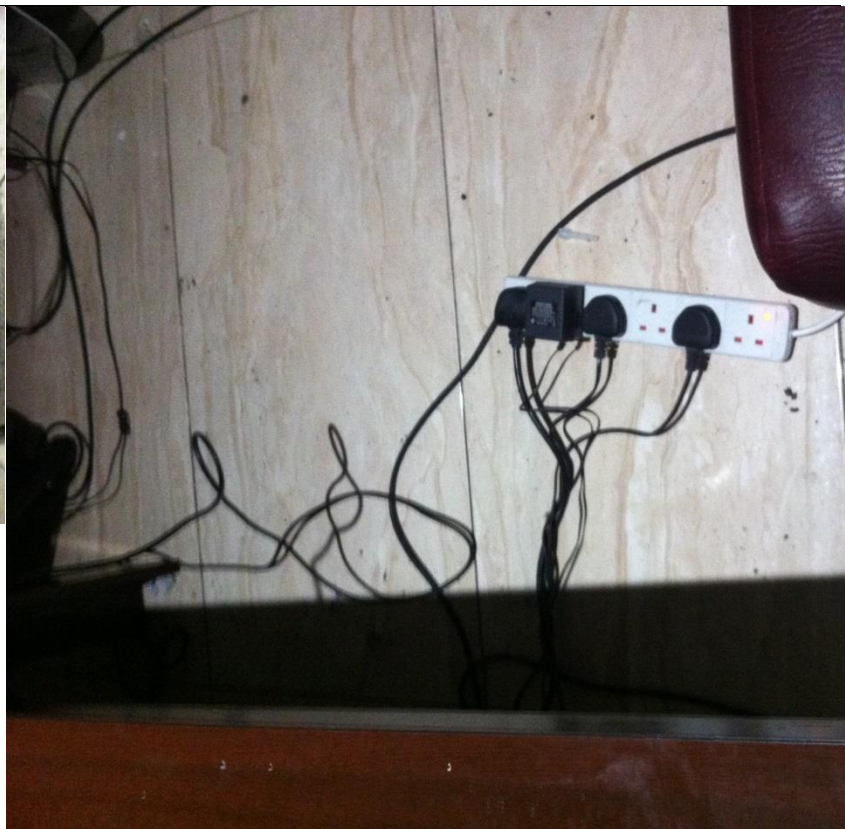
13 Exposed electrical cable next to wash hand basin in ladies WC



14 Cover missing on fuse board in open electrical cupboard



15 Overloaded sockets in middle store room



16 Overloaded sockets behind DJ table



17 Normal and electronic shisha in middle store room



18 eShisha with ash in tray in shisha smoking room



19 eShishas with ash in tray in shisha smoking room



20 eShisha with ash in tray in shisha smoking room



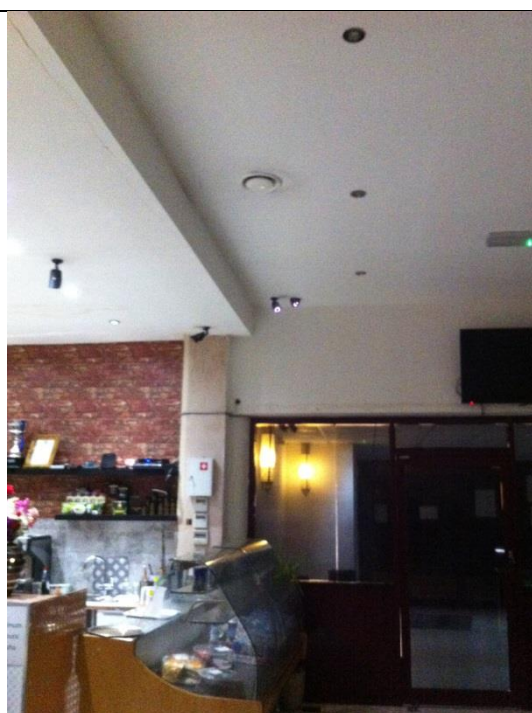
21 Cricket bat found behind seating in shisha smoking room



22 eShisha liquid - containing nicotine



23 eShisha liquid – nicotine free



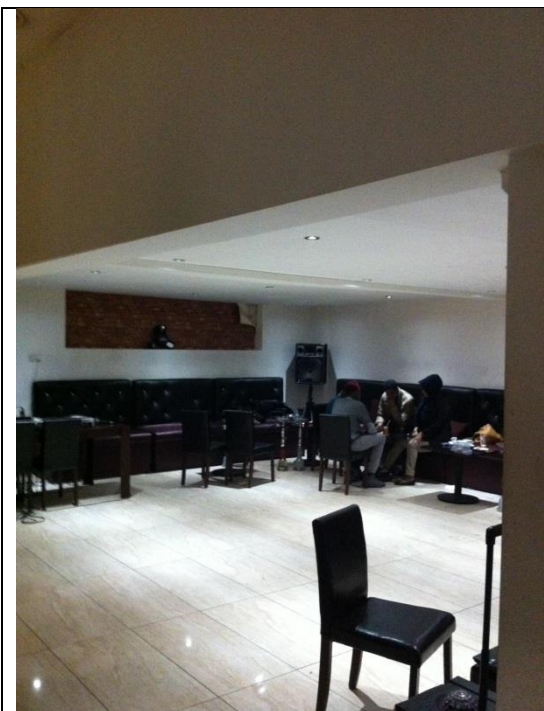
24 CCTV at front of shisha smoking room



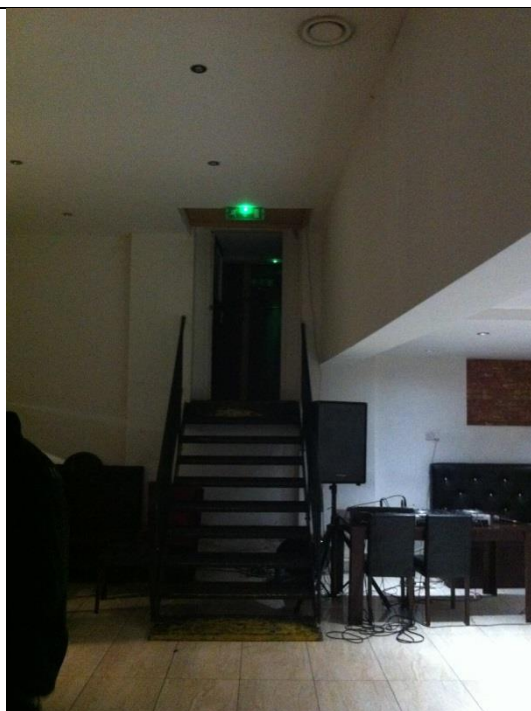
25 CCTV in the middle of shisha smoking room



26 CCTV in the front corner of shisha smoking room



27 Main area of shisha smoking room not covered by CCTV



28 First floor fire exit bolted shut

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Sahrah Lounge
 5-7 Wembley Hill Road
 Wembley
 HA9 8AF

19th December 2016

Our Ref 223706239
 Your Ref

Licensing Representation to the Review Application for the Premises License for Sahrah Lounge, 5-7 Wembley Hill Road, Wembley, HA9 8AF

I certify that I have considered the application shown above and I wish to make a representation that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

Officer: Susana Figueiredo – Licensing Inspector

An officer of the Licensing Authority, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a ‘Responsible Authority’ under the Licensing Act 2003.

The application has been made to review the premises licence under section 51 of the Act.

Having looked at the Licensing system, a number of complaints have been found. In total there are 9 complaints. The original application for this premises licence was made on 26th November 2014, after which an application to review the licence was submitted by the Noise Team on 18th March 2015. The outcome of this review was that the licensable activity, namely recorded music was not removed from the licence based on insufficient evidence. Dates and details of the complaints are as follows;

Date	Details	Outcome
27 th July 2015	Complaint from resident regarding noise from shouting outside of the premises and other anti-social behaviour issues.	Referred to Licensing police/ (Anti-Social Behaviour) ASB team/ Noise team
19 th September 2015	Complaint regarding noise from shouting and music from vehicles	Referred to Licensing police/ (Anti-Social Behaviour) ASB team/ Noise Team
1 st March 2016	Complaint from resident regarding status of business, the fact that the business is open	Response from customer services directing complainant to various

	until 6am, parking on double yellow lines, illegal highs being taken, of which the remains are left behind on the street	services. Referred to Police/ (Anti-Social Behaviour) ASB team/ Parking/ Planning/ Noise Team
15 th March 2016	Complaint regarding the premises being open illegally	Premises was not open illegally as initial review outcome did not curtail the premises opening hours.
11 th May 2016	Complaint from noise team regarding customers leaving Sahrah Lounge and causing disturbances on Ecclestone Place	Ongoing monitoring. Police ASB team and noise team aware of issues.
9 th August 2016	Complaint from resident regarding customers from Sahrah Lounge taking illegal highs in resident garage spaces in Ecclestone Place	Police, Noise Team and ASB team aware of issues.
12 th August 2016	Email request by Licensing Inspector Lavine Miller-Johnson for CCTV footage from Licence holder	
15 th August 2016	Email response from Licence holder to state that CCTV equipment is faulty	
16 th August 2016	Email request by Licensing Inspector Lavine Miller-Johnson for CCTV equipment not to be tampered with so that the drive may be collected and looked over by the police	
16 th August 2016	Email response from Licence holder to state that CCTV equipment has already been changed to a new one and therefore the old system can no longer be provided	
6 th September 2016	Email from Licence holder's solicitor apologising for faulty CCTV system	
6 th September 2016	Warning letter to Licence holder regarding faulty CCTV system and breach of condition	
20 th September 2016	Complaint regarding shouting, screaming and music from customers leaving the nightclub	Police, Noise Team and ASB team aware of issues.
21 st September 2016	Complaint from resident regarding patrons leaving the premises to go back to their vehicles in Ecclestone Place	Noise team aware of issue and responded to complainant
30 th September 2016	Complaint from resident regarding customers from Sahrah Lounge that gather at the bottom of Ecclestone Place and were rude and threatening when the resident attempted to get by in the car	Noise team aware of issue and responded to complainant

20 th October 2016	Request by Licensing Inspector Esther Chan to licence holder for CCTV footage to look at any potential breaches.	Meeting booked for 31 st October 2016
28 th October 2016	Night visits – on passing the premises, there were a number of customers outside.	CCTV footage within Brent Council CCTV room to be looked at during the week and any appropriate action to be taken
31 st October 2016	Premise Licence Holder attended Brent Civic Centre to see Licensing Inspector Esther Chan to provide CCTV and discuss matters concerning premises.	Letter sent to licence holder on 1 st November 2016 by Licensing Inspector Esther Chan regarding a breach in condition whereby entry/re-entry to the premises is limited to midnight which is seen in footage provided and was by her own admission stated by the licence holder.

I would like to confirm my support in the application for Review of the premises to reduce the licensable hours. I believe it is fair and proportionate and would uphold the Licensing objectives in light of all of the complaints received by the Licensing Authority.

Yours faithfully,



Susana Figueiredo
Licensing Inspector
Planning, Transportation & Licensing

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Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

Tel: 020 8937 4598
Fax: 020 8937 5207
Email: tim.rolt@brent.gov.uk
Web: www.brent.gov.uk

Our Ref: E/14/0920
Your Ref: Review Application 223706239
Contact: Tim Rolt

29th November 2016

Dear Madam/Sir

Town & Country Planning Act 1990 (as amended)
Re: 5-7 Wembley Hill Road, Wembley, HA9 8AF

Thank you for your email of 24th November concerning the review of the license relating to the above premises.

I strongly support this review because the occupants have failed to comply with the attached planning enforcement notice which requires the use of the premises to cease. Under section 179 of the Town and Country Planning Act 1990, it is a criminal offence to breach a requirement of an enforcement notice. Despite this, the operators have carried out this unlawful use with impunity. Brent's Planning Enforcement Service has also carried out direct action and confiscated items associated with this use but that has not stopped their illegal use of the premises.

The reason for pursuing planning enforcement action relates to the impact that the use has on neighbouring residential properties and is considered a bad neighbour use in planning terms and has been the subject of substantial public complaint.

A planning application has been granted for the use of the premises as two shops and a restaurant but this application has not yet been implemented. However there is a planning condition restricting the hours of use of the proposed restaurant until 10pm on Sundays to Thursdays and until 11pm on Fridays and Saturdays.

In your review I would urge you to withdraw the license to help us to obtain compliance with our enforcement notice. If you are minded to amend the license rather than withdraw it, I would urge similar operating times to that granted planning permission for the yet to be implemented restaurant use.

If you have any further queries, please do not hesitate to contact me.

Yours sincerely

Tim Rolt
Planning Enforcement Manager
Regeneration and Environment



Enforcement Case Reference Number: E/14/0920

IMPORTANT - THIS COMMUNICATION AFFECTS YOUR PROPERTY

Town & Country Planning Act 1990
(as amended by the Planning and Compensation Act 1991)

ENFORCEMENT NOTICE

THIS IS A FORMAL NOTICE issued by the Council, the London Borough of Brent. It appears to the Council that there has been a breach of planning control under section 171A (1) (a) of the above Act, at the land or premises described below. It is considered expedient to issue a notice having regard to the provisions of the development plan and to other material planning considerations.

SCHEDULE 1

THE LAND OR PREMISES AFFECTED

5-7 Wembley Hill Road, Wembley, HA9 8AF

("the premises" - shown outlined bold in BLACK on the attached plan)

SCHEDULE 2

THE ALLEGED BREACH OF PLANNING CONTROL

Without planning permission, the material change of use of the premises to a shisha cafe use.

("the unauthorised change of use")

SCHEDULE 3

REASONS FOR ISSUING THIS NOTICE

It appears to the Council that the unauthorised change of use took place within the last 10 years.

The unauthorised use of the premises as a shisha cafe, by reason of the proximity to residential accommodation, the anti-social opening hours and detrimental impact on the amenity of local residents in terms of noise, disturbance and fumes, which is contrary to Policies STR12, SH10 and SH16 of the adopted London Borough of Brent Unitary Development Plan, 2004 and the objectives of National Planning Policy Framework, 2012.

SCHEDULE 4

**WHAT YOU ARE REQUIRED TO DO
TO REMEDY THE BREACH OF PLANNING CONTROL - S173 (4)(A)**

- STEP 1 Cease the use of the premises as a shisha café and remove all associated equipment and materials associated with the unauthorised use from the premises, including the removal of all tables and chairs, shisha pipes, tobacco and coal.

SCHEDULE 5

TIME FOR COMPLIANCE

1 month after this notice takes effect.

SCHEDULE 6

WHEN THIS NOTICE TAKES EFFECT

This notice takes effect on **18 January, 2015** unless an appeal is received prior to the effective date.

Date: 9 December, 2014

Authorised Signature:



Head of Area Planning

Mr Stephen Weeks
Head of Area Planning
Planning and Regeneration
REGENERATION & GROWTH
Brent Civic Centre, Engineers Way, Wembley, Middlesex HA9 0FJ

YOUR RIGHT OF APPEAL

You can appeal against this notice, provided the appeal is received or posted in time to be received by the Secretary of State **before 18 January, 2015**. If you want to appeal against this enforcement notice you can do it:

- on-line at the Planning Casework Service area of the Planning Portal (www.planningportal.gov.uk/pcs) OR
- by getting enforcement appeal forms by phoning **The Planning Inspectorate on 0303 444 5000** or by emailing them at enquiries@pins.gsi.gov.uk

You **MUST** make sure that **The Planning Inspectorate** receive your appeal **before the effective date** on the enforcement notice. In the exceptional circumstances you may give notice of appeal by fax or letter. You should include:

- the name of the local planning authority
- the site address
- your address and
- the effective date of the enforcement notice

The Planning Inspectorate must receive this before the effective date on this notice. This should be immediately followed by your completed appeal forms. For further information, please contact **The Planning Inspectorate** at:

CST Room 3/05 Temple Quay House 2 The Square Temple Quay Bristol BS1 6PN	Direct Line: 0303 444 5000 Switchboard: 0117 372 8000 Fax number: 0117 372 8782 www.planning-inspectorate.gov.uk
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IF YOU APPEAL

If you lodge an appeal then you must submit to the Secretary of State, a statement in writing specifying the grounds on which you are appealing against the enforcement notice and stating briefly the facts that you proposes to rely on, in support of each of these grounds, EITHER when giving notice of appeal OR within 14 days from the date that the Secretary of State sends you a notice that requires you to send a statement

If you wish to have your appeal also considered as a deemed application for planning permission or you intend to make an appeal under Ground (a), you may be required to pay a fee. A fee may be payable under regulation 10 of the Town and Country Planning (Fees for Applications and Deemed Applications) Regulations 1989 (7) for the deemed application for planning permission for the development alleged to be in breach of planning control in the enforcement notice.

The application appeal fee for this case is £770 (if you select Ground A and wish to apply for planning permission through the appeal process.) This amount is double the usual Planning Application fee. This is now payable ONLY to the Council (before 22/11/2012 half of this fee was paid to the Planning Inspectorate). If the fee is set as £0, it means no fee payable in respect of this case. If you do not wish to proceed under Ground A then no fee is payable.

WHAT HAPPENS IF YOU DO NOT APPEAL

If you do not appeal against this enforcement notice, **it will take effect on 18 January, 2015**. You may be held responsible and therefore you must ensure that the required steps detailed under the heading "What you are required to do", of Schedule 4 of this notice are complied with, within the period specified in this notice.

Failure to comply with an enforcement notice, that has taken effect, can result in **prosecution and/or direct action by the Council**. Direct Action will include the Council sending in its contractors to do the necessary works as required by this enforcement notice. The owner will have to pay for the cost of the Direct Action. If the bill for direct action is not paid, it will remain as a land charge accruing interest at 8% above the Bank of England base rate until it is paid. The Council may also pursue debt recovery proceedings through the courts.

If a criminal conviction is obtained for a breach of the enforcement notice, **any revenue accrued may result in the Council pursuing that revenue under the Proceeds of Crime Act 2002.**

WHO THIS ENFORCEMENT NOTICE IS SERVED ON

This enforcement notice is served on:-

The Owner/Occupier/Anyone with an interest in land at, 5-7 Wembley Hill Road, Wembley, HA9 8AF
LIONRULE LIMITED, 5 North End Road, London, NW11 7RJ
NATIONWIDE BUILDING SOCIETY, Property Finance, Kings Park Road, Moulton Park,
Northampton, NN3 6NW
HSS HIRE GROUP LIMITED, 25 Willow Lane, Mitcham, Surrey, CR4 4TS

This notice is served on everybody who has an interest in the land, including those identified during the Council's investigation process and on the Land Registry Search carried out on the date of issue of the notice.



Brent

Plan referred to in Town Planning Enforcement Notice

Site address: 5-7 Wembley Hill Road, Wembley, HA9 8AF

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This map is indicative only.



REGENERATION AND GROWTH
REGULATORY SERVICES
BRENT CIVIC CENTRE
ENGINEERS WAY
WEMBLEY
HA9 0FJ

TEL: 020 8937 5359
EMAIL: business.licence@brent.gov.uk

London Borough of Brent

Premises Licence

PART A

*This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the **Licensing Act 2003**.*

Signed.....
Head of Regulatory Services

Date: 13 November 2015

Licence number 223223095

Licence start date: 01/01/2015

Part 1 - Premises Details

SAHRAH LOUNGE, 5-7 Wembley Hill Road, Wembley, HA9 8AF
Telephone: 020 3490 8118

Licensable activities and the times authorised by this licence

Live Music:

Day	Start Time	End Time
Friday	21:00	05:00
Saturday	21:00	05:00

Recorded Music:

Day	Start Time	End Time
Monday	17:00	03:00
Tuesday	17:00	03:00
Wednesday	17:00	03:00
Thursday	17:00	03:00
Friday	17:00	05:00
Saturday	17:00	05:00
Sunday	17:00	03:00

Performances of Dance:

Day	Start Time	End Time
Friday	21:00	05:00
Saturday	21:00	05:00

Provision of Entertainment Facilities for Dancing:

Day	Start Time	End Time
Friday	21:00	05:00
Saturday	21:00	05:00

Provision of Late Night Refreshment:

Day	Start Time	End Time
Monday	23:00	03:00
Tuesday	23:00	03:00
Wednesday	23:00	03:00
Thursday	23:00	03:00
Friday	23:00	05:00
Saturday	23:00	05:00
Sunday	23:00	03:00

The Opening Hours of the Premises:

Day	Start Time	End Time
Monday	11:00	03:00

Tuesday	11:00	03:00
Wednesday	11:00	03:00
Thursday	11:00	03:00
Friday	11:00	05:00
Saturday	11:00	05:00
Sunday	11:00	03:00

Part 2

Details of Holder of Premises Licence:

Name: Moalin, Ms Hamida

Address: [REDACTED]

Telephone: [REDACTED]

Email: [REDACTED]

Details of Designated Premises Supervisor:

Annexe 1 - Mandatory Conditions

No Irresponsible Drinks Promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises;

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Free Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification Policy

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that

the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark, or
- (b) an ultraviolet feature.

Embedded Conditions

Mandatory cont:

Small Measures to be Available

The responsible person must ensure that

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Minimum Price of Alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1

(a) —duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) —permitted price is the price found by applying the formula

$$P = D + (D \times V)$$

where

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) —relevant person means, in relation to premises in respect of which there is in force a premises licence

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) —value added tax means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (—the first day) would be different from the permitted price on the next day (—the second day) as a result of a change to the rate of duty or value added tax.
(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory cont:

Requirement for a DPS

(1) No supply of alcohol may be made under the premises licence-
(a) at a time when there is no designated premises supervisor in respect of the premises licence, or
(b) at a time when the designated premises supervisor does not hold a personal licence or their personal licence is suspended.
(2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door Supervisors and Security Staff to be Licensed by the SIA (when required)

Where the licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:

a) premises where the premises licence authorises plays or films
b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or
c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001

Film Classification When required

(i) The admission of children to the exhibition of any film must be restricted in accordance with the recommendation of the designated film classification body unless section (ii) applies.
(ii) Where the licensing authority notifies the holder of the licence that this subsection applies the admission of children must be restricted in accordance with any recommendation made by the licensing authority.

In this section-

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Annexe 2 - Conditions Consistent With the Operating Schedule

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council.

- 2 A CCTV camera shall be installed to cover the entrance of the premises
- 3 A suitable number of door supervisors of a suitable gender mix, shall be employed from 2100 hours on any day when the premises are open to the public past midnight.
- 4 A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.
- 5 Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.
- 6 Only electronic smoking devices shall be offered for consumption on the premise.
- 7 Customers shall not be permitted to take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 8 Customers carrying open or sealed bottles or glasses shall not be admitted to the premises
- 9 The maximum number of persons within the premises shall not exceed 100 including staff. The upstairs section of the premises, if used, shall not exceed 30.
- 10 Notices clearly explaining the licensee's policy on admission and searching shall be placed at each entrance.
- 11 A clear and unobstructed view into the premises shall be maintained at all times.
- 12 An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system or searching equipment or scanning equipment
 - (g) any visit by a relevant authority or emergency service.
- 13 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 14 No entry or re-entry shall be permitted after 0000 hours.
- 15 On major event days at Wembley Stadium the following shall apply:
 - ¿ Customers shall not be allowed to congregate outside the premises.
 - ¿ No drinks shall be served in glass containers.
 - ¿ The DPS or deputy shall work in partnership with the Police and if necessary comply with any direction given by a senior Police Officer on duty at the event.
- 16 The Licensee shall undertake a risk assessment agreed by the Police and Licensing Authority of any significant promotion or event, using the Metropolitan Police Service Promotion/Event Risk Assessment Form (Form 696) or an equivalent and provide a copy to the Metropolitan Police and Brent Council's Licensing Unit not less than 14 days before the

event is due to take place.

Annexe 3 - Conditions Attached After a Hearing by the Licensing Authority

cont:

17 All furniture and soft furnishings shall comply with relevant fire safety standards

18 Notices asking customers to leave quietly shall be conspicuously displayed at all exits

19 The level of music shall be arranged so as not to cause a nuisance to local residents.

20 Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises

21 No children shall be permitted on the premises after (number) hours

22 The locks and/or flush latches on the exit doors shall be unlocked and kept free from fastenings other than push bars whilst the public are on the premises.

23 Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).

24 The playing of live or recorded music shall not be permitted in or for the benefit of any garden/shisha or external area of the building.

25 The televisions in the shisha smoking room or in any external area shall be kept on mute when in operation or turned off completely

26 The external areas of the building shall be used for smoking only. Premises supervisors shall actively monitor the noise levels and take appropriate measures to ensure any noise does not cause disturbance to local residents.

27 No noise or vibration arising from the live or recorded music played indoors, shall be detectable at any neighbouring noise sensitive premises.

28 When patrons leave the premises, door supervisors and/or stewards shall ensure that patrons behave in an acceptable manner and do not cause a disturbance to the local residents.

29 Patrons shall be discouraged from congregating in large numbers outside the premises for extended periods and should either be ushered back inside the premises or asked to move on in order to prevent congestion, noise and anti-social behaviour.

Annexe 4 - Plans

See attached sheet.

LBB - Premises Licence Licence number 223223095

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Sahrah Lounge 5-7 Wembley Hill Road HA9 8AF



1:1250

0 0.02 0.04 kilometres



Brent

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